



Date: July 20, 2020

To: Audi Dealer Principal, Service Manager, Warranty Administrator, Sales Manager,
General Manager & Parts Manager

From: Audi Customer Protection

Subject: Upcoming Update 39F2 – Replacing Drive Flange – (NVLW)
Certain 2018-2019 Model Year Audi TT Coupe Vehicles

We would like to inform you of an upcoming Update, code 39F2.

What vehicles are affected?

There are 5 Audi vehicles in the U.S. and 2 vehicles in Canada affected by this Update. Check your daily campaign open inventory report or OMD for affected vehicles in your inventory.

What is the issue?

A drive flange which exceeds the manufacturing tolerances may have been installed in the vehicle. It cannot be ruled out that the drive flange could break during its service life. If this happens, the drive to the rear axle will fail.

What does the repair procedure involve?

Replace the input flange for the rear final drive.

When will the Update be available?

This Update will be visible in Elsa and ServiceNet on or about July 21, 2020.

Please refer to the Elsa campaign/action screen for confirmation of whether the Update applies to each specific vehicle. Additionally, this Update is posted on Elsa and ServiceNet for additional information and complete repair instructions.

Consistent with general Audi corporate policy governing Updates, Audi is not notifying consumers. (Updates differ from recalls and service actions; consumers are notified in writing of recalls and service actions.) Each vehicle should be completed when it is in to the dealer for maintenance or any other service visit. Dealer stock vehicles **cannot, however, be delivered** to consumers until the Update is completed.

To identify any vehicles in your inventory that are affected by this Update, please run the “New and CPO Inventory Open Campaign/Action Listing” report from the OMD Web system.

Dealers must ensure that every affected vehicle gets the update before delivery to consumers. Your effort is integral in reaching the highest quality expectations of Audi customers.

Thank you for your cooperation and assistance in this important matter.