

The water level and gray water level on my multiplex screen have stopped working. When I picked up my Tofino the water level indicator was not functioning. The dealer was unable to address it before I picked it up. After driving it home it started working. Now the two level indicators are reading empty. They were both working ok last week.

What do I have to do to have the problem repaired. Is there a way to re-set them?

Sorry to hear about this. Please try turning off all the power inside the coach including the charge line disconnect. Make sure you are not connected to shore power as well. Leave it for 5 minutes and turn ON the battery switch. This way it will reset the Spyder board. If it's still doing the same thing, please contact Spyder Controls and look for Christian. He will be able to diagnose this for you.

If you need to access the Spyder system, it will be at the back driver side rear (picture attached). There will be screw cap covers just under the top panel. You need to remove the table leg for you to see it. There will be on the other side as well. Once all screws are removed, you can pull up that partition.



The gray water indicator is now working. Christian walked me through checking the connections but the water level indicator is still not working. Christian said the next step would be to have a technician come out and test the wire circuit. What do we have to do to arrange this?

You will need to contact your local RV dealer and book an appointment for them to diagnose this. Please go to the dealership because we really don't cover mobile RV repairs and have them call us for pre-authorization and we will pay them over the phone with a company credit card.