


From: Kathy Wachs (TMS) Kathy.Wachs@lexus.com 
Subject: SPECIAL SERVICE CAMPAIGN 20LC01 - Certain 2019 RX 350 and Certain 2019 RX 350L Engine Control Module
Reprogram (Dealer)
Date: June 25, 2020 at 1:19 PM
To:

Condition

The engine control module in the subject vehicles is equipped with software to manage the emissions systems. Due to improper programming in the software, the emissions monitoring system may clear the system test results which can result in a vehicle not being able to complete emission testing/smog checks. Additionally, the improperly programmed software can result in incorrect oil pressure under certain conditions which can cause check engine light illumination, harsh engagement when shifted into Drive, and, in some cases, automatic transmission clutch damage.

Remedy

Any authorized Lexus dealer will reprogram the engine control module software and, if necessary, replace the Automatic Transmission FREE OF CHARGE.

Covered Vehicles:

There are approximately 36,500 vehicles covered by this Special Service Campaign. Approximately 40 vehicles involved in this Special Service Campaign were distributed to Puerto Rico.

Model / Years	Production Period	Approximate Total Vehicles
2019 RX 350	Early August 2018 – Late January 2019	32,700
2019 RX 350L	Early August 2018 – Late December 2018	3,800

Technician Certification Requirements

- Senior
- Master

Owner Letter Mailing Date

Lexus will begin to notify owners in late June 2020.

Please reference the attachments for additional details.

Thank you for your support.

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