


From: Kathy Wachs (TMS) Kathy.Wachs@lexus.com 
Subject: SPECIAL SERVICE CAMPAIGN 20LC03 - Certain 2018 - 2019 RX 350 and Certain 2018 - 2019 RX 350L Engine Control Module Reprogram (Dealer)
Date: June 25, 2020 at 3:14 PM
To:

Condition

The engine control module in the subject vehicles is equipped with software to manage the emissions systems. Due to improper programming in the software, the emissions monitoring system may clear the system test results which can result in a vehicle not being able to complete emission testing/smog checks.

Remedy

Any authorized Lexus dealer will reprogram the engine control module software FREE OF CHARGE.

NOTE: The remedy for Special Service Campaign 20LC03 also addresses the KLA condition. As a result, KLA is no longer active for the RX vehicles involved in KLA as of June 25, 2020. All RX vehicles involved in KLA (whether or not KLA was completed) are now included in Special Service Campaign 20LC03.

Covered Vehicles:

There are approximately 125,300 vehicles covered by this Special Service Campaign. Approximately 200 vehicles involved in this Special Service Campaign were distributed to Puerto Rico.

Model / Years	Production Period	Approximate Total Vehicles
2018 - 2019 RX 350	Early December 2017 – Mid September 2019	97,900
2018 - 2019 RX 350L	Early August 2017 – Early August 2019	27,400

Technician Certification Requirements

- Certified
- Senior Certified
- Master Certified

Owner Letter Mailing Date

Lexus will begin to notify owners in late June 2020.

Please reference the attachments for additional details.

Thank you for your support.

Kathy Wachs

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