



GROUP
Electrical

MODEL
**2021MY
K5 (DL3A)**

NUMBER
PS669

DATE
July 2020



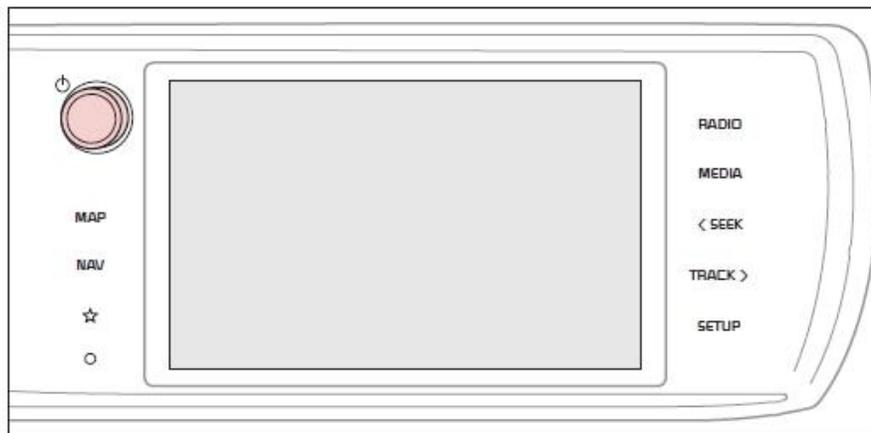
TECHNICAL OPERATIONS

SUBJECT:

WIRELESS APPLE CARPLAY

The new 2021 Kia K5 (DL3A) will have wireless Apple CarPlay capability. This feature will be available on the UVO Link Audio Unit (Display Audio 2.0 Value) and **will not be available on the UVO Link with Navigation Audio Unit (AVN 5.0 Wide)**. The UVO Link with Navigation unit will still support wired CarPlay. This Pitstop provides information on wireless vs wired phone projection capability per headunit, the pairing and removal process for wireless phone projection, and troubleshooting tips.

UVO Link Audio Unit (Display Audio 2.0) – Wireless CarPlay Supported



Capabilities per Headunit:

Apple CarPlay

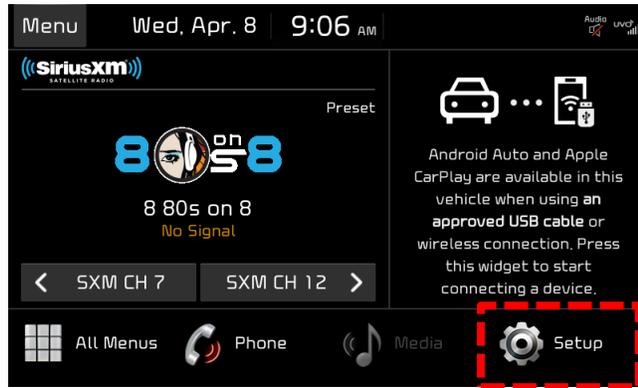
	Display Audio 2.0 Value	AVN 5.0 Wide
USB Cable	No	Yes
Wireless	Yes	No

Android Auto

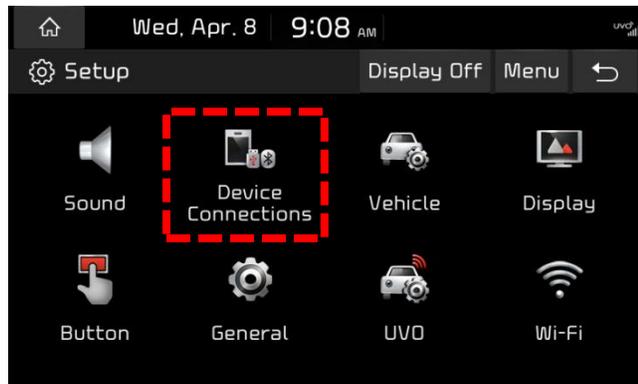
	Display Audio 2.0 Value	AVN 5.0 Wide
USB Cable	Yes	Yes
Wireless	Yes	No

Pairing Process – Apple CarPlay:

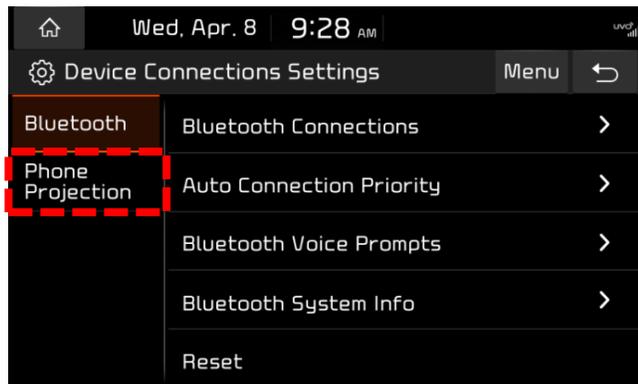
- 1) From the Audio unit home screen, select the **'Setup'** on the Display or Hard key.



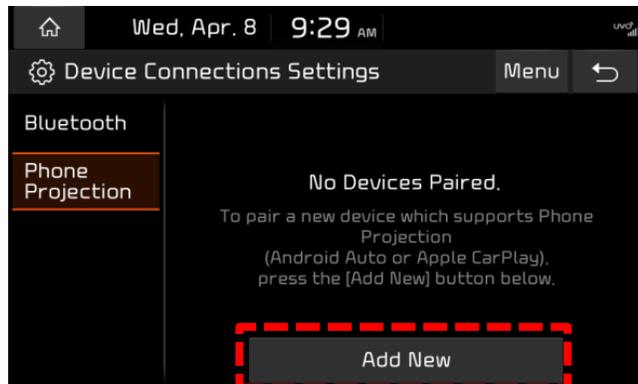
- 2) Select **'Device Connections'**.



- 3) Select **'Phone Projection'**.

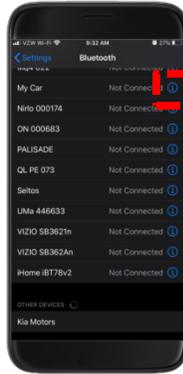


- 4) Select **'Add New'**.

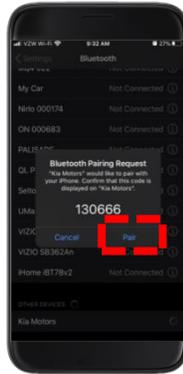


- 5) Ensure Bluetooth and Wi-Fi are enabled on your device

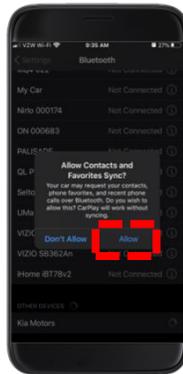
6) On your device select the vehicle name (Default is: Kia Motors)



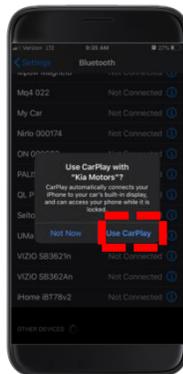
7) Select 'Pair' on the device. (If required)



8) Select 'Allow' contacts (If required).



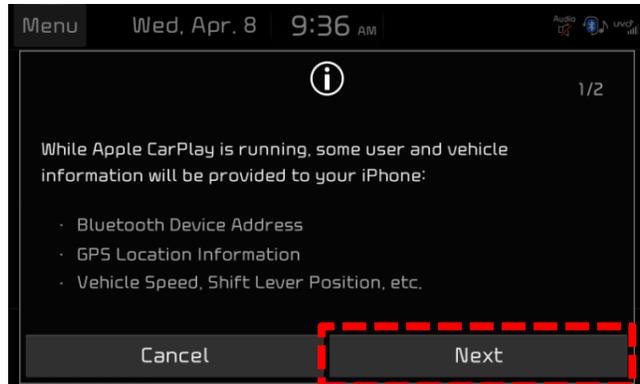
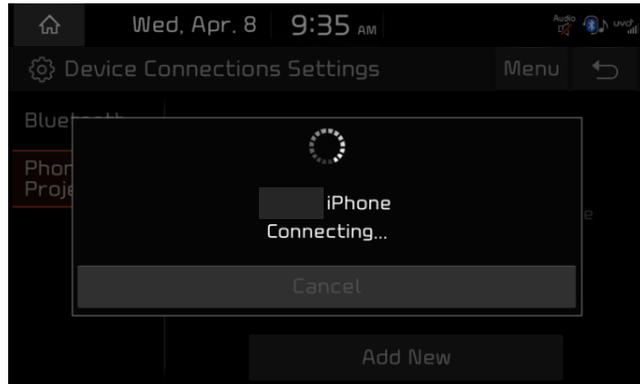
9) Select 'Use CarPlay'.



10) The vehicle will then pair with the phone and connect with Apple CarPlay.

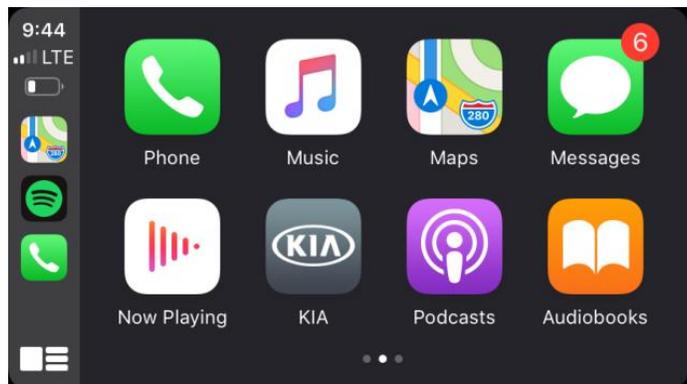
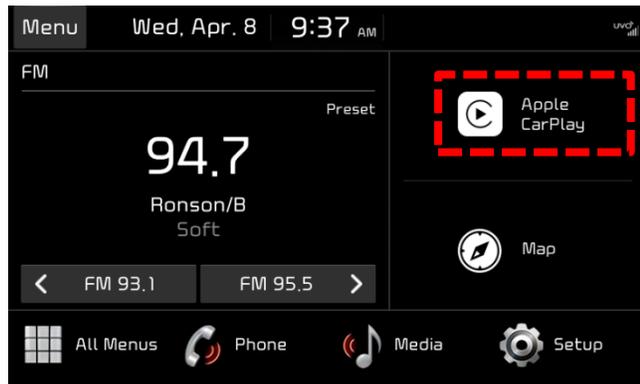
Accept all prompts on the headunit.

Select **'Next'**.



11) CarPlay will now be connected, and will be displayed on the home screen.

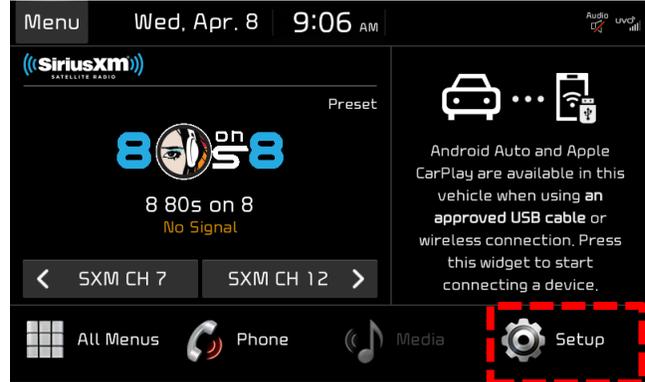
Select it to enter **'Apple CarPlay'**.



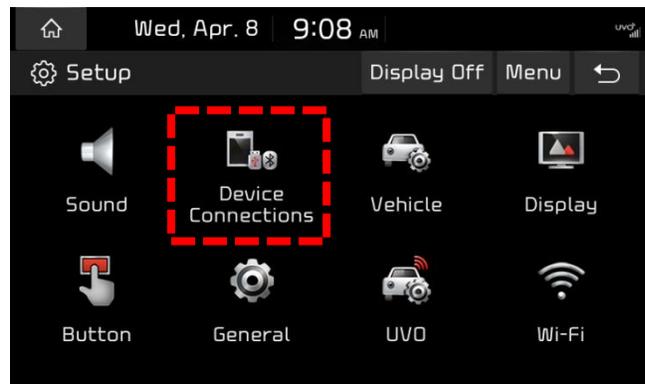
Removal Process:

Part 1: Deleting the Phone from the Headunit

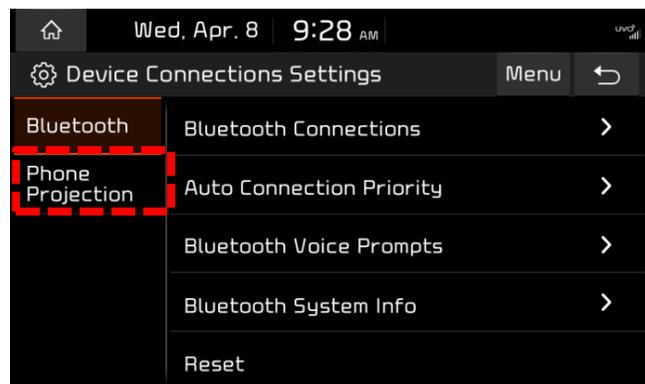
- 1) From the Audio home screen, select the **'Setup'** on the display or hard key.



- 2) Select **'Device Connections'**.

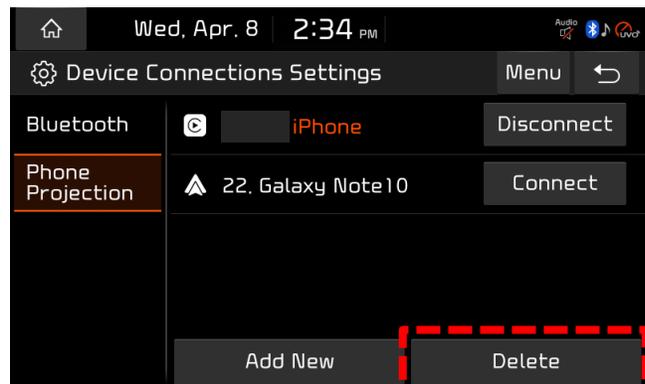


- 3) Select **'Phone projection'**.

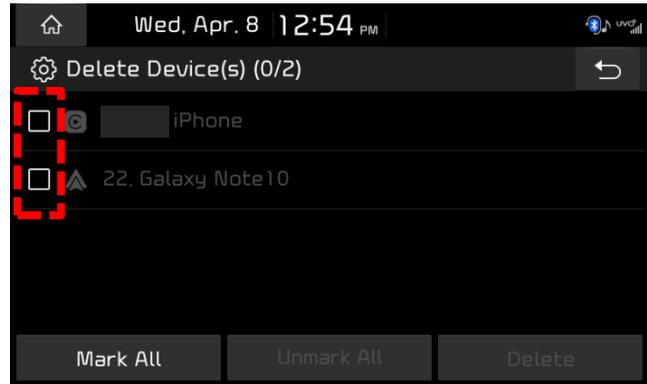


- 4) Select **'Delete'**.

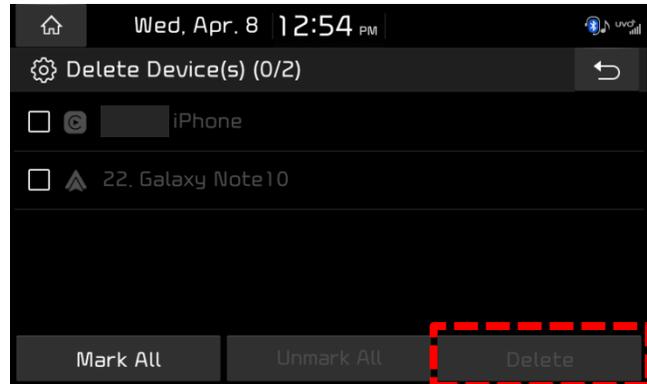
*** NOTICE**
This will also delete the device from the paired Bluetooth list.



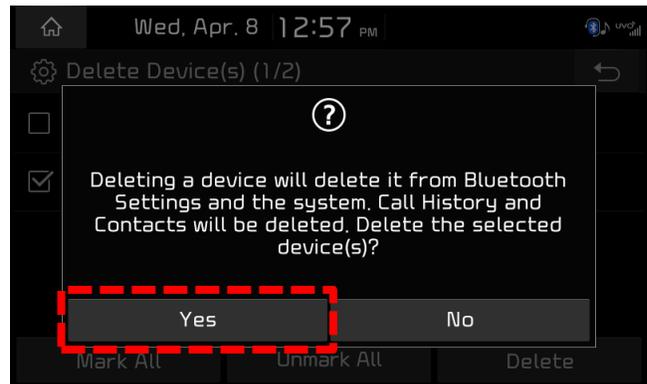
5) Select from the list, which phone you'd like to delete.



6) Select 'Delete'.



7) Select 'Yes'.

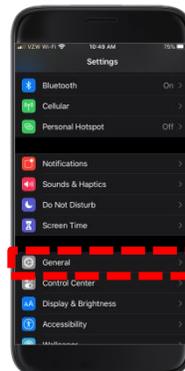


Part 2: Deleting the Headunit from the iPhone

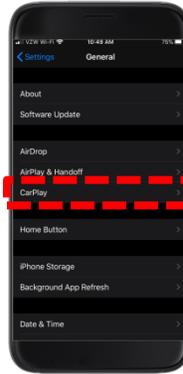
1) Find and select the "Settings" app on the iPhone



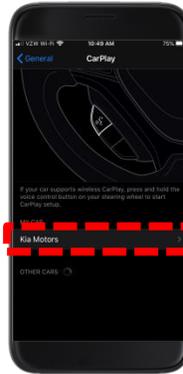
2) Select 'General'.



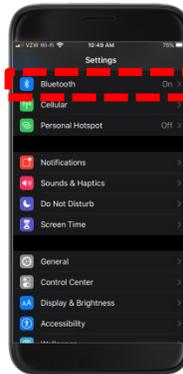
3) Select 'CarPlay'.



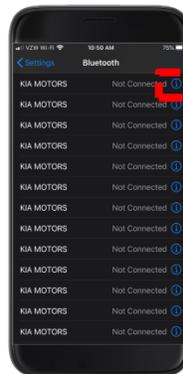
4) Find the customer's vehicle, slide to the left and select 'Forget'.



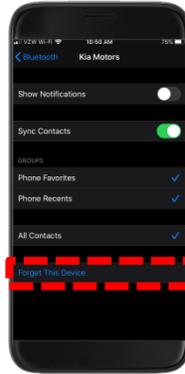
5) Return to the "Settings" App home screen and select 'Bluetooth'.



6) Find the customer's vehicle and select the "i" icon.



7) Select 'Forget This Device'.



FAQ:

1. Is there anything the user can do when the Apple CarPlay doesn't connect?

- Update iOS to the latest version
- Restart the iPhone and attempt to connect again
- Delete the connection on both the headunit and the iPhone and perform the pairing procedure.

2. What are the requirements to use Apple CarPlay™?

iPhone® 5 or newer running on iOS 9.3 or higher. The iPhone must also have an active data plan, along with Siri, Wi-Fi and Bluetooth capabilities turned on. It is always recommend to use the latest iOS version.

3. Does my iPhone require a USB cable in order for it to connect via CarPlay?

No. This headunit only supports Wireless CarPlay. When connected with a USB cable, only charging is supported.

4. Can I connect my iPhone to CarPlay directly from Bluetooth via my iPhone?

You can pair your iPhone via the "Bluetooth" menu. Select your vehicle name and allow for your iPhone to be connected. Wait for the pop up window to appear and select "Use CarPlay."

Refer to the screenshots.

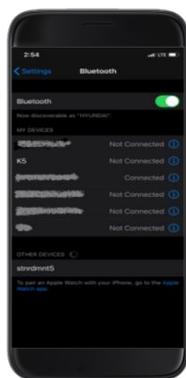


Note: This method may cause confusion if your vehicle name is already in the Bluetooth device list on your iPhone. In such cases, the vehicle name must first be removed from the Bluetooth device list on your phone.

Note: After updating an existing product that only supports wired Apple CarPlay, this must be completed in order to connect the wireless Apple CarPlay in your vehicle. If you have previously paired an Apple device to your vehicle, you must unpair and delete it before connecting wireless Apple CarPlay.

5. I've paired my iPhone as Apple CarPlay, why is my phone not connected via Bluetooth?

After connecting to CarPlay, your iPhone's "Bluetooth" settings will show your vehicle name as "Not Connected." This is normal as the iPhone uses WiFi signals to communicate with the headunit.



6. Can I connect to wireless CarPlay right from the Wi-Fi setting of the iPhone?

No. CarPlay cannot be paired from the Wi-Fi setting of the iPhone. CarPlay will not connect even if you connect Wi-Fi with your vehicle's Wi-Fi.

Apple device issues & workarounds:

1	Issues may occur when pairing through the settings on my phone "General -> Settings -> CarPlay".	This is due to an iOS bug. If possible, do not use this pairing method. Recommendation: Use the pairing procedure outlined above.
2	CarPlay Music information is not displayed in the Home media widget of your vehicle. Also, the PLAY / PAUSE control function of the Home media widget does not work. Issues with CarPlay navigation	This is due to an iOS bug. In this situation, the vehicle didn't receive all the necessary information from the iPhone (Music/Call information, GPS Data). Recommendation: disconnect and reconnect the Wireless Apple CarPlay.