	GROUP	MODEL
	Body	**2020MY Telluride (ON)**
	NUMBER	DATE
	PS665	**July 2020**

PITSTOP **TECHNICAL OPERATIONS**
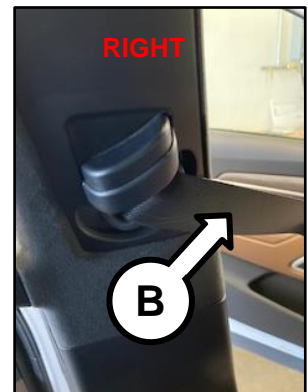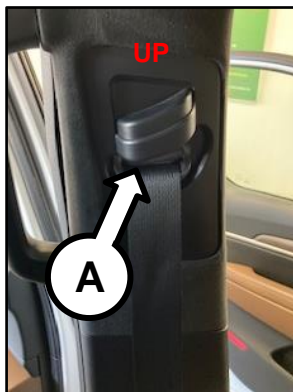
SUBJECT: FRONT SEAT BELT OPERATION

This Pitstop provides information regarding concerns with the function of the front seat belt on some 2020MY Tellluride (ON) vehicles which may exhibit a seat belt that will not pull out or retract which may be caused by a twisting of the seat belt webbing or a pinching of the seat belt webbing behind the pillar trim.

✶ NOTICE

Warranty claims submitted for seat belt assembly replacement for this concern, will be subject to chargeback.

Prior to replacing the seat belt assembly, confirm that the seat belt webbing is not twisted or pinched:
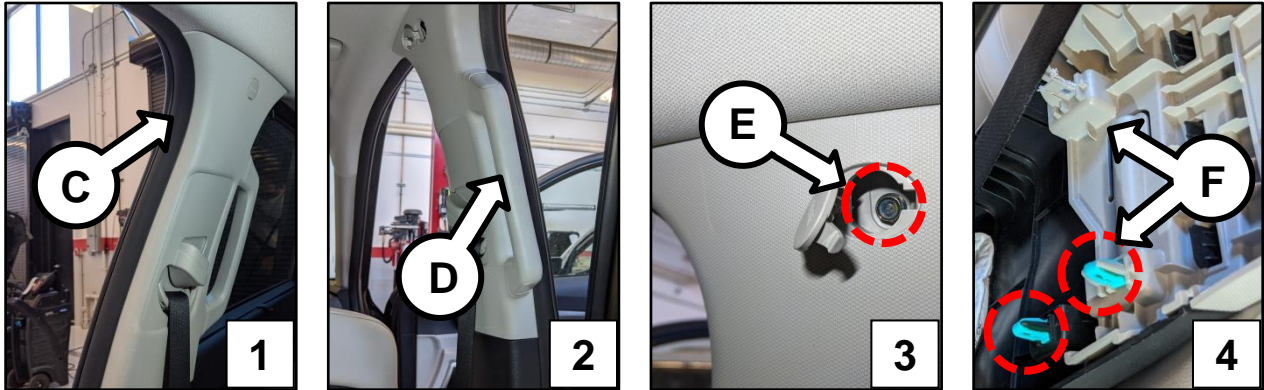
1. Confirm seat belt will not pull out or retract.

2. If so, move the seat belt height adjuster (A) up and down and move the webbing (B) from left to right. (see images below) while attempting to pull and releasing a few times.

If the seat belt will still not pull out or retract, inspect behind the center upper and lower pillar trim to check for obstruction in the seat belt webbing (page 2).

Partial Center Pillar Trim removal:

1. Remove the front and rear door weather strip (C) along the center pillar trim area only.
2. Remove the center pillar assist handle (D).
3. Remove the upper center pillar trim retaining bolt (E).
4. Detach the upper/lower pillar trim clips (F) by pulling on the trim joining area.

5. Inspect the seat belt webbing (B) for any twisting or pinching.
   - Pull the belt webbing (B) to cycle/retract and confirm that it operates as designed.
   - Seat the pillar trim and pull on the seat belt buckle and confirm that the seat belt cycles/retracts as designed.

   If the seat belt **does** cycle/retract normally, reinstall all removed parts in the reverse order of removal and return vehicle to the customer.

   If the seat belt **does not** cycle/retract normally, then seat belt assembly may be faulty. Proceed to diagnose normally.