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**WARRANTY INFORMATION LETTER**

<b>No.</b>	<b>W120-011</b>
<b>Release</b>	07/20/2020
<b>Effective</b>	07/20/2020
<b>Subject</b>	Detroit and TBB Parchment Format Update

**❖ Parchment Format Update**

In the continuing effort to standardize across brands, DTNA is pleased to announce that Detroit Diesel Corporation (Detroit) and Thomas Built Bus (TBB) parchments will be transitioned to the format used for Freightliner, Freightliner Custom Chassis Corporation (FCCC), and Western Star.

DTNA's goal is to improve and align documentation but individual coverages have not changed. Updated parchments, also known as coverage sheets, will be published on a rolling basis to the brand folders at [DTNAConnect > Warranty Lit > Other Warranty Documents > Coverages](#). Updating documentation means that:

- When a refreshed parchment releases, the previous version is taken down
- If coverage time frames have passed, outdated content is pulled (e.g., removed tables about TBB orders placed prior to 2014; retired the parchment for DaimlerChrysler Proprietary 4M50 and 6M50 Engines Used in Sterling 360 Vehicle Applications)
- New Detroit and TBB parchments are created in the updated format

Parchments are intended for general information and contain three (3) sections:

- Time and distance table(s)
- Coverage descriptions (component paragraphs match OWL)
- The *New Product Limited Warranty Statements* section of the DTNA Warranty Manual

Please note that a unit's actual coverage may vary as Warranty is determined by individual specifications, gross combination weight rating, road surface, vocation, etc. For unit-specific coverage, enter a product serial number or vehicle identification number (VIN) on the *Coverage Info* screen in OWL.

**❖ Detroit Documents**

Front/steer and rear drive axle parchments were the first Detroit documents to be updated. To make it easier to locate and understand coverage, axle content was split by class/vocation to create multiple parchments (bus and chassis, medium duty, heavy duty, and severe duty); the table below provides specific changes. The axle document enhancements will be applied to other powertrain components, if appropriate.

Document Improvements	New Front/Steer and Rear Drive Axle Documents
<ul style="list-style-type: none"> <li>• Content grouped by class, vocation</li> <li>• Tables show limitations with a different time/distance periods (if any) as a separate row</li> <li>• Coverage description paragraphs revised; updates also made in OWL</li> </ul>	<ul style="list-style-type: none"> <li>• Bus and Chassis                             <ul style="list-style-type: none"> <li>○ Custom Chassis (motor home, non-school bus, walk-in van)</li> <li>○ School Bus</li> </ul> </li> <li>• Medium Duty                             <ul style="list-style-type: none"> <li>○ General Service</li> <li>○ General Service Duty</li> </ul> </li> <li>• Heavy Duty                             <ul style="list-style-type: none"> <li>○ Linehaul/Longhaul</li> <li>○ General Service</li> </ul> </li> <li>• Severe Duty</li> </ul>

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[Verify latest version online; access Warranty Information Letters at DTNAConnect > Warranty Lit > Warranty Letters.](#)

*DISCLAIMER: The information contained in this letter supersedes and supplements any related policies and procedures in the Warranty Manual and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.*

For questions, comments, or to submit an inquiry, go to:  
[DTNACconnect > My Applications > WSC](#)

❖ **TBB Documents**

In conjunction with the axle document project and to ensure axle coverages attach correctly, OWL coding was also validated and updated, if necessary.

The new C2 Jouley School Bus (WAR604-09), was the first TBB parchment created in the different format. The C2 Jouley School Bus document provides body coverage and FCCC's Electric School Bus Chassis (WAR601-09) contains the associated chassis coverage. Because the C2 Jouley is electric, some modifications to standard content were made as zero emission information replaced diesel.

For existing documentation, school bus and non-school bus parchments for the C2 and Minotour were the first to be refreshed and are available on DTNACconnect.

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