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*INTEROFFICE MEMORANDUM*

Original Publication Date: June 25, 2020

To: All Lexus Area General Managers / Assistant General Managers  
From: Chuck Yaeger  
Senior Manager - Lexus Fixed Operations

**SPECIAL SERVICE CAMPAIGN 20LC03 *(Remedy)***

**Certain 2018 - 2019 Model Year RX 350 and RX 350L  
Engine Control Module Reprogram**

Specific information for Area support is provided below.

**Condition**

The engine control module in the subject vehicles is equipped with software to manage the emissions systems. Due to improper programming in the software, the emissions monitoring system may clear the system test results which can result in a vehicle not being able to complete emission testing/smog checks.

**Dealer Notification**

The attached dealer letter will be sent to all Lexus dealers on June 25, 2020.

*Please reference the attached Dealer Letter for additional details.*

Please review this notification with your staff to assure that all relevant personnel have been briefed regarding this subject.

Thank you for your cooperation.