Subject
Enform App Suite Won't Load

Market
USA

Service Category	Section
Audio/Visual/Telematics	Audio/Video

Applicability
Phase 3 Pioneer(Non-Navigation) ModelsPioneer(Non-Navigation) Models

APPLICABLE VEHICLES

2018	RC F	2018	RC300
2018	RC350	2018	NX300H
2018	NX300	2019	ES300H
2019	ES350		

CONDITION

For applicable 2018-2019 model year Lexus vehicles, after performing the Multimedia Enhancements Phase 3 LSB with additional features such as Apple CarPlay® and Amazon Alexa™, the Enform™ App Suite may not load properly. Follow the steps below to correct this condition.

RECOMMENDATIONS

- Perform "Delete Personal Data" from the navigation menu
- Reload the Enform™ App Suite

LINK REFERENCES

This Tech Tip does not contain any link references