# Message in IC "Gear Change to R Not Possible"! and Fault code P092500 present

Topic number LI27.60-P-071321

Version 1

Function group 27.60 Gearshift, control

Date 06-10-2020

Validity BR 177, 118 and 247 with M260 engine and 724.0 (7FD-

CT) transmission.

Reason for change Reason for block

### Complaint:

Message in the IC "Gear Change to R Not Possible", the even gears are locked.

Fault code P092500 is present in control unit Y3/14n4 (DKG) in combination with extended freeze frame data 25 F2 (see attachment).

Transmission resumes normal operation after the ignition is switched off and on again.

#### Cause:

Engagement of 2nd gear by preselection after 4-3 downshift does not function due to activation fault.

Hydraulic fault caused by the transmission software.

Attachments	
File	Description
Erweiterte_FU_Daten_P092500.pdf	Extended fault freeze frame data

#### Remedy:

IMPORTANT: Replacing a component part does not remedy the concern. New software is currently being developed.

We will advise you via this LI as soon as the new software is available.

Symptoms	
Power transmission / Automatic transmission / Function / Limp-home mode	
Power transmission / Automatic transmission / Function / Shifting is not performed or is delayed	
Power transmission / Automatic transmission / Drive position selection / Function / Gear cannot be engaged	
Power transmission / Automatic transmission / Drive position selection / Function / Malfunction	

## Control unit/fault code

# XENTRY TIPS

Control unit	Fault code	Fault text
Y3/14n4 - Electronic transmission control for double-plate clutch transmission (DKG) (TCM7FDCT)	P092500	The shift valve of the hollow shaft has a malfunction

Validity		
Vehicle	Engine	Transmission
A (177)	260	724.033
A (177)	260	724.045
A (177)	260	724.044
B (247)	260	724.033
B (247)	260	724.044
CLA (118)	260	724.033
CLA (118)	260	724.045
CLA (118)	260	724.044