



**NUMBER:** 23-019-20

**GROUP:** 23 - Body

**DATE:** June 19, 2020

*This bulletin is supplied as technical information only and is not an authorization for repair. No part of this publication may be reproduced, stored in a retrieval system, or transmitted, in any form or by any means, electronic, mechanical, photocopying, or otherwise, without written permission of FCA US LLC.*

**This Service Bulletin is also being released as Rapid Response Transmittal (RRT) 20-039, dated June 19, 2020. All applicable Un-Sold RRT VINs have been loaded. To verify this RRT service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty.**

***SUBJECT:***

Right Front Tire Rubbing on Wheel Well Liner

***OVERVIEW:***

This bulletin involves inspecting the right front wheel liner (also known as Splash Shield) for rub marks and replacing if needed.

***MODELS:***

2019 - 2020 (LA) Dodge Challenger

**NOTE: This bulletin applies to vehicles within the following markets/countries: North America, APAC and EMEA.**

**NOTE: This bulletin applies to vehicles built on or after July 19, 2019 (MDH 0719XX) and on or before October 31, 2019 (MDH 1031XX)**

***SYMPTOM/CONDITION:***

Customers may experience the following:

- A rubbing noise in the right front when make hard left turns.

***DIAGNOSIS:***

If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair. If any vehicle not on the VIN list exhibits the symptom/condition, perform the Diagnosis Procedure.

1. In a safe part of a parking lot make tight left turns, going forward and reverse.

**NOTE: Even if a rub noise is not heard it's is best to visually inspect for rub marks on the wheel liner.**

2. Raise the vehicle on a hoist. Refer to the detailed service procedures available in DealerCONNECT/Service Library under: 04 - Vehicle Quick Reference / Hoisting / Standard Procedure.
3. Visually inspect the right front wheel liner for tire rub marks, (Fig. 1) and (Fig. 2) .

## 4. Are there tire rub marks on the wheel liner?

- YES>>> Proceed to [Step 1](#) of the Repair Procedure.
- NO>>> This bulletin has been completed. Use inspect LOP (23-02-09-98) to close the active RRT.



Fig. 1

Location of the Tire Rubbing on the Wheel Well Liner



Fig. 2

Right Front Wheel Well Liner

- 1 - Rear of Wheel Well Liner, in Front of the Passenger Door  
 2 - Location of Tire Rubbing  
 3 - Front of the Wheel Well liner

**PARTS REQUIRED:**

Qty.	Part No.	Description
1	68175060AH	Shield, Splash, Front Right (SXT)
1	68259092AF	Shield, Splash, Front Right (GT, R/T, Scat Pack)
4 (AR)	06504737	Rivet, Plastic, M6.25X25.00

**REPAIR PROCEDURE:**

**NOTE:**

1. Replace the right front wheel liner. Refer to the detailed service procedures available in DealerCONNECT/Service Library under: 23 - Body / Exterior / Shield, Splash, Front Wheelhouse / Removal and Installation

**POLICY:**

Reimbursable within the provisions of the warranty.

**TIME ALLOWANCE:**

<b>Labor Operation No:</b>	<b>Description</b>	<b>Skill Category</b>	<b>Amount</b>
23-02-09-98	Shield, Splash - Inspect (0 - Introductory)	6 - Electrical and Body Systems	0.2 Hrs.
23-02-09-99	Shield, Splash - Inspect and Replace (Right Front) (0 - Introductory)	6 - Electrical and Body Systems	0.5 Hrs.

**FAILURE CODE:**

ZZ	Service Action
----	----------------