



# SAFETY RECALL W12 JL/JT CLUTCH

## Update to Dealer Instructions for Parts Ordering

Please note that Dealer Instructions for Safety Recall W12 have been updated to include new parts ordering information. These changes are specific to part number CSDLW122AA due to a higher than expected failure rate combined with parts being ordered without following the Dealer Instructions.

The upper hydraulic hose part number CSDLW122AA should **ONLY** be replaced if it is leaking per the inspection process on page 6 of the Dealer Instructions. This is a visual inspection only.

If a hose is found to be leaking a STAR Case will be required, and clear supporting photos of the hose leak/seepage will be needed. If the STAR Center confirms that a new hose is required, an order will be generated by Mopar.

A temporary substitute remedy part (Clutch Master Cylinder Assembly) may be ordered by Mopar if CSDLW122AA is not available. In this instance, please remove the hose (pictured below) by simply pulling the hose off the Clutch Master Cylinder; use only the hose and discard the Clutch Master Cylinder. The Master Cylinder part number should be submitted on the recall claim as "consequential damage." The labor for this repair remains the same regardless of part used.



Please note that requests for CSDLW122AA Part Package through STAR will be filled based on the dealer's facing PDC stock. If the dealer's facing PDC does not have inventory the order will be processed as inventory arrives with the oldest requests being fulfilled first. An approval from STAR does not mean an immediate order will be generated.

The delay in parts is expected to be temporary. Please continue to monitor DCMail for future developments.

Please utilize alternative transportation for any customers affected by a delay.

FCA appreciates your support!

