



STAR ONLINE PUBLICATION

Case Number: S2008000011

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Symptom/Vehicle Issue: Customer Cannot Change Cluster Display Unit Settings

Discussion: Customer may not be able to change the vehicle display units setting for cluster MPH/KPH display. Customer unit selection menu does not show up in the radio settings. Engineering is working on a resolution.

Do Not Replace the Radio or Cluster as replacements will not fix the condition. Tentative resolution for a service release is late 3rd quarter to early 4th quarter 2020.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found