













## STAR ONLINE PUBLICATION

Case Number: S2008000091

**Release Date:** 06/24/2020

**Symptom/Vehicle Issue:** Cluster Temperature Display Flashes Up 800 Degree Temperature

Intermittently Upon Start Up

**Customer Complaint /Technician observation:** The owner complaint is the cluster temperature occasionally displays 800 at times. Technician has observed the same reading as described.

**Discussion:** Vehicles built with a cluster sales code (JAJ - 7.0 TFT Color Display) may experience the default max temperature reading, on occasion, during start up. If the concern as described is evident, update the cluster to the most current software level. Current software levels at the time of this publication would be 68233868AN, do not replace the cluster for this concern.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found

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