



STAR ONLINE PUBLICATION

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Symptom/Vehicle Issue: Volume Uncontrollable Or Stuck On High

Discussion: Volume becomes uncontrollable with the volume knob or steering wheel controls. Volume may be stuck on high even at level 1 on the volume bar.

Do not replace radio: A bus sleep cycle corrects the concern. Engineering is working on a root cause.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found