

STAR ONLINE PUBLICATION

Case Number: S2023000033

Release Date: 06/11/2020

Symptom/Vehicle Issue: Fuel Door Button Inoperative Or Sticking

Discussion: The button for the fuel door release should be centered in the knee blocker panel (fig 2). If it is not inspect the switch for being fully seated in the knee blocker panel (fig 1). Locking tabs should fully engage the panel. Remove and reinstall the switch. If the locking tab(s) are not able to be fully seated, do not replace the switch. Replace the knee blocker panel.

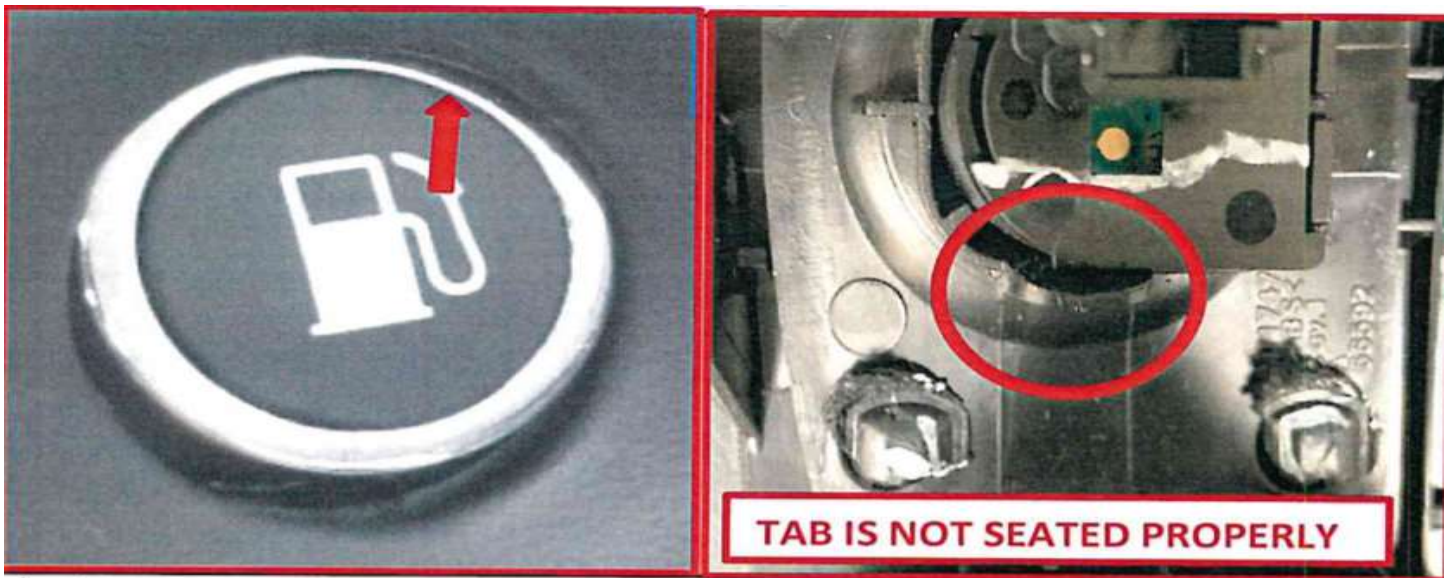


Fig 1

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found

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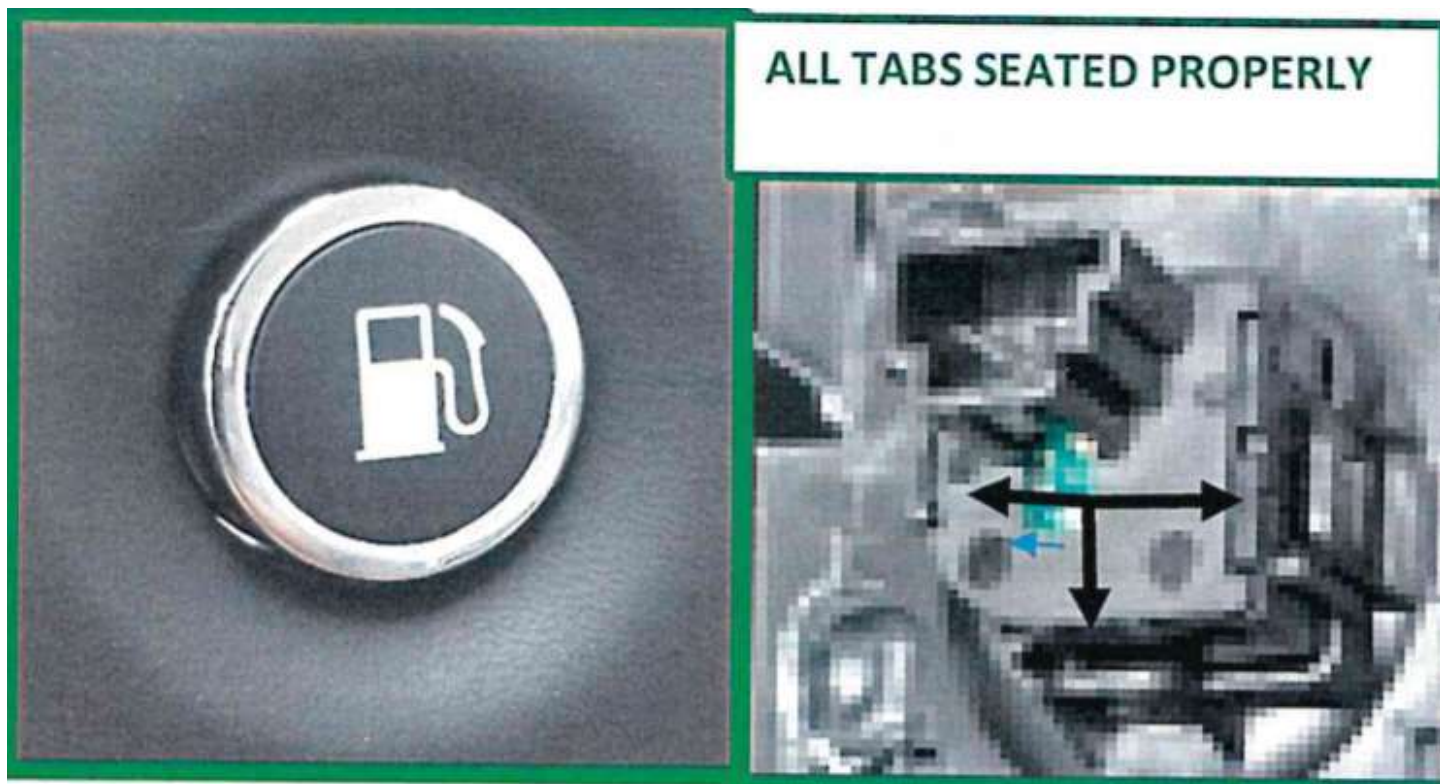


Fig 2 properly installed.

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