



STAR ONLINE PUBLICATION

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Symptom/Vehicle Issue: Hard top quarter window cracked

Discussion: While servicing quarter window(s) on Freedom Top equipped vehicles, look for any obstruction in the window frame area. Any small plastic shims from production assembly should be removed and discarded from the seal area.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found