

STAR ONLINE PUBLICATION

Case Number: S2023000031

Release Date: 06/05/2020

Symptom/Vehicle Issue: Whistle Noise Inside Cab With Window Slightly Lowered

Discussion: Verify customers concern using a stethoscope or a “home-made” stethoscope. Home-made version is simply a 2 to 3 foot long piece of heater hose you can hold to your ear and move the other end to help isolate hard to find noises. With a helper driving, duplicate the noise and try to get an idea of the rough area of the noise. Once isolated you can then perform disassembly.

If the noise is isolated to the rear seat area- de trim the rear seat area so the carpet can be pulled up. Inspect the floor for un used bolt holes (for other seat options). The unused holes should have sealer or mastic patch over the hole(s). Once the holes are sealed, reassemble the trim and perform a test drive to confirm the fix.



This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found