

## STAR ONLINE PUBLICATION

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**Case Number:** S2008000077

**Release Date:** 06/03/2020

**Symptom/Vehicle Issue:** VP2R Radio Clock Not Keeping Time

**Discussion:** Customer may complain the radio clock is not keeping time. Check if vehicle has GPS Antenna input sales code JLP. If it does, check if the radio has menu setting for syncing GPS time to clock. See below procedure for 5, 7 and 8.4 inch screens.

**Do Not Replace the radio.** The replacement will have the same software. Check for the clock GPS sync function. Engineering is reviewing the concern.

**5” Setting Clock to “Sync with GPS Time**

This setting is available **ONLY** in vehicles equipped with antenna that provides GPS signal (JLP sales code).

Go to radio: →Settings →Clock →within Clock Setting.

Select “Sync Time” → select **ON** respective box:

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found**

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Fig 1



Fig 2

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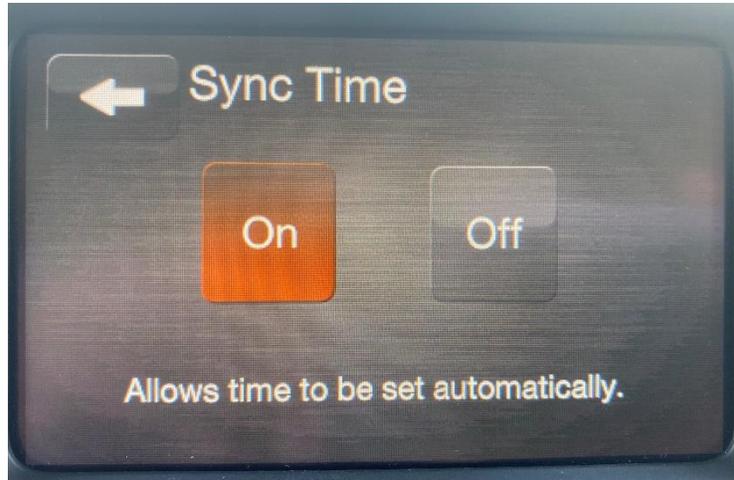


Fig 3

### 7" and 8.4" Setting Clock to "Sync with GPS Time"

This setting is available ONLY in vehicles equipped with antenna that provides GPS signal (JLP sales code).

Go to radio: →Settings →Clock →within Clock Setting.

Select "Sync with GPS Time" → and "check" the respective box.

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Fig 4



Fig 5

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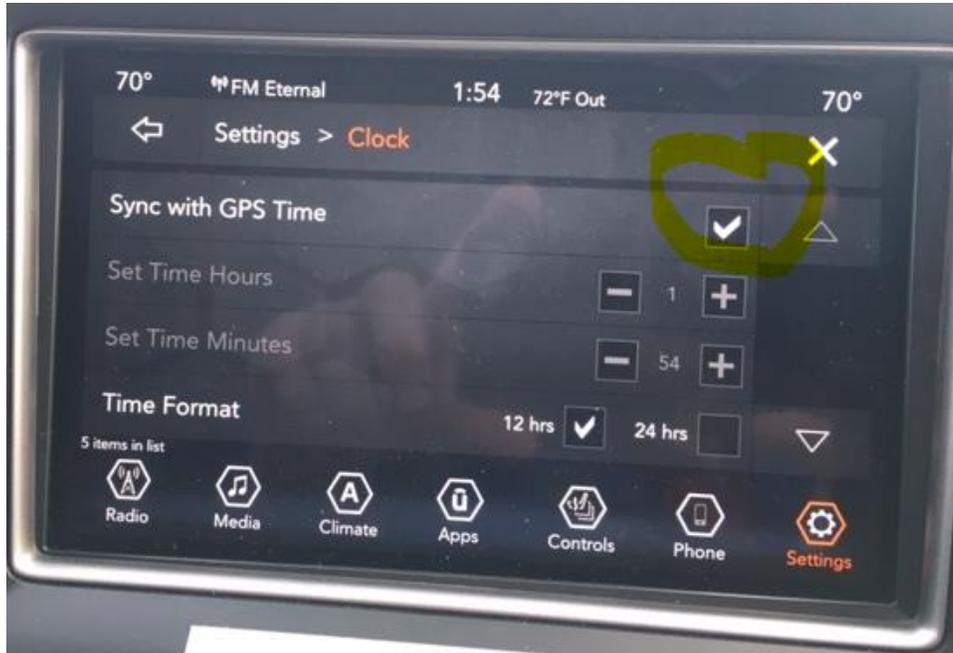


Fig 6

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