

# TECHNICAL SERVICE BULLETIN



DEPARTMENT OF COMPLIANCE  
VEHICLE SAFETY AND RECALL MANAGEMENT  
BUILDING 11  
423 N MAIN ST  
MIDDLEBURY, INDIANA 46540-9218

Technical Service Bulletin: 17-1193

- o Integrity
- o Safety
- o Quality
- o Customer Service

July 17, 2020

This Notice applies to your vehicle VIN listed above.

Dear Forest River Customer:

Forest River is alerting you to an issue involving certain 2014 through 2016 – Vengeance Fifth-Wheel Travel Trailer Recreational Vehicles. Please see the information below, which describes the issue and provides you with details on the steps you should take to have your vehicle repaired.

## **WHAT IS THE ISSUE?**

The Federal Placard does not properly reflect the weight of the optional 100 Gallon Fresh Water Tank.

## **OWNERS: WHAT SHOULD YOU DO?**

Federal Placard Installation:

- The labels are located on the road side of the unit, low on the sidewall or on the upper deck on the same side and on the entry door;
- Wipe off the labels with isotropic alcohol;
- Match the labels and carefully place the new labels directly on top of the old labels

If you are uncomfortable with replacing the Federal Placards, please contact your dealer immediately and request a service appointment to schedule the free repair. The vehicle Owner is responsible for arranging to have the work completed. Please state you have been notified by Forest River of the issue and provide the TSB number (located at the top of this page) to the dealership. It is also helpful to give the dealership a copy of this letter when you take your vehicle in for the repair.

You may visit [www.forestriverinc.com](http://www.forestriverinc.com) to search for dealer locations.

## **HOW LONG WILL THE REMEDY PROCESS TAKE?**

The estimated time of repair is .10 hours. However, the dealership may need to keep your vehicle or schedule an appointment with you for a later date to fit into their regular service schedule.

## **MAY FOREST RIVER ASSIST YOU FURTHER?**

### **HELPFUL CONTACT INFORMATION:**

| CONTACT                    | PHONE          |
|----------------------------|----------------|
| VENGEANCE CUSTOMER SERVICE | (260) 499-2100 |

## **Repair Codes:**

Pictures are required for the remedy and/or inspection after installation.

Pictures of the remedy are a condition of payment in which must be provided with a claim against the repair code(s).

## **DEALER REPAIR CODES: Dealer Connect**

| TSB NUMBER | REPAIR CODE         | DESCRIPTION         | ALLOWABLE HOUR(S) |
|------------|---------------------|---------------------|-------------------|
| 17-1193    | SB-511-01-00-003493 | R/R FEDERAL PLACARD | .10 HRS           |

# TECHNICAL SERVICE BULLETIN

## **WHAT IF YOU HAVE PREVIOUSLY PAID FOR REPAIRS TO YOUR VEHICLE FOR THIS PARTICULAR CONDITION?**

If you have already paid for a repair that is within the scope of this service bulletin, you may be eligible for a refund of previously paid repairs. Refunds will only be provided within the scope of this Technical Service Bulletin.

Please send the service invoice to the following address:

Vengeance  
Forest River, Inc.  
Attn: WARRANTY MANAGER  
1500 North Detroit St.  
LaGrange, IN 46761

Sincerely,  
  
Forest River, Inc.  
Engineer  
Office of Corporate Compliance

# RECREATIONAL VEHICLE TRAILER CARGO CARRYING CAPACITY

VIN: [REDACTED]

## THE WEIGHT OF CARGO SHOULD NEVER EXCEED

1531 kg or 3375 lbs

### CAUTION:

A full load of water equals 399 kg or 880 lbs of cargo @ 1 kg/L (8.3 lb/gal)

# RECREATIONAL VEHICLE TRAILER CARGO CARRYING CAPACITY

Capacité de transport de chargement de caravane de véhicule de récréation

CARGO-CARRYING CAPACITY IS DETERMINED WITH THE FRESH WATER TANKS FULL AND THE WASTE TANKS EMPTY

Capacité de chargement est calculée avec les réservoirs d'eau douce pleins et les réservoirs d'eaux usées vides

|                                            |         |                                                |            |
|--------------------------------------------|---------|------------------------------------------------|------------|
| Dry weight/Poids Sec:                      | 4881 KG | VIN/NIV:                                       | [REDACTED] |
| Cargo carrying capacity:                   | 1132 KG | Capacité de transport de chargement:           | 1132 KG    |
| Calculated with the fresh water tanks full |         | Calculé avec les réservoirs d'eau douce pleins |            |
| Cold:                                      | 376 KG  | Froid:                                         | 376 KG     |
| Hot:                                       | 23 KG   | Chaud:                                         | 23 KG      |
| Mass of waste water tank full:             | 316 KG  | Masses de réservoirs d'eaux usées pleins:      | 316 KG     |



## TIRE AND LOADING INFORMATION

The combined weight of Cargo should Never Exceed:  
1531 Kgs or 3375 Lbs

| TIRE  | SIZE          | COLD TIRE PRESSURE | SEE OWNER'S<br>MANUAL FOR<br>ADDITIONAL<br>INFORMATION |
|-------|---------------|--------------------|--------------------------------------------------------|
| FRONT | ST235/80R16/E | 80 PSI / 552 KPA   |                                                        |
| REAR  | ST235/80R16/E | 80 PSI / 552 KPA   |                                                        |
| SPARE | ST235/80R16/E | 80 PSI / 552 KPA   |                                                        |



## RENSEIGNEMENTS SUR LES PNEUS ET LE CHARGEMENT

Le poids du chargement ne doit jamais dépasser  
1531 Kgs or 3375 Lbs

| PNEU       | DIMENSIONS    | PRESSION DES PNEUS À FROID | VOIR LE MANUEL<br>DE L'USAGER<br>POUR PLUS DE<br>RENSEIGNEMENTS |
|------------|---------------|----------------------------|-----------------------------------------------------------------|
| AVANT      | ST235/80R16/E | 80 lb/po2 552 KPA          |                                                                 |
| ARRIÈRE    | ST235/80R16/E | 80 lb/po2 552 KPA          |                                                                 |
| DE SECOURS | ST235/80R16/E | 80 lb/po2 552 KPA          |                                                                 |



Dry Weight: 10760 lbs



Dry Weight: 10760 lbs

MANUFACTURED BY / FABRIQUÉ PAR: FOREST RIVER, INC.  
V.E.N.U.M.V.: [REDACTED] BWZVGF312A  
GAWR/PNEU: 6438 KG 14194 LB) TYPE/TYPE: TRA/REM  
COUPLER SIZE:

DATE: 10/23/2013

| GAWR/PNEU                  | TIRE/PNEU     | RIMS/JANTE | COLD INFL. PRESS/PRESS. DE GONFL. À FROID                                                        |
|----------------------------|---------------|------------|--------------------------------------------------------------------------------------------------|
| FRONT/AVANT<br>( 6000 LB)  | ST235/80R16/E | 16X6.0JJ   | 552 KPA SINGLE DUAL<br>( 80 PSILPC) <input checked="" type="checkbox"/> <input type="checkbox"/> |
| INTERM.<br>MERM<br>( 0 LB) |               |            | 0 KPA SINGLE DUAL<br>( 0 PSILPC) <input type="checkbox"/> <input type="checkbox"/>               |
| REAR/ARRIÈRE<br>( 6000 LB) | ST235/80R16/E | 16X6.0JJ   | 552 KPA SINGLE DUAL<br>( 80 PSILPC) <input checked="" type="checkbox"/> <input type="checkbox"/> |

THIS VEHICLE CONFORMS TO ALL APPLICABLE  
U.S. FEDERAL MOTOR VEHICLE SAFETY  
STANDARDS IN EFFECT ON THE DATE OF  
MANUFACTURE SHOWN ABOVE.

THIS VEHICLE CONFORMS TO ALL APPLICABLE  
STANDARDS PRESCRIBED UNDER THE CANADIAN  
MOTOR VEHICLE SAFETY REGULATIONS IN  
EFFECT ON THE DATE OF MANUFACTURE.

CE VEHICULE EST CONFORME A TOUTES LES  
NORMES QUI LUI SONT APPLICABLES EN VERTU  
DU REGLEMENT SUR LA SECURITE DES VEHICULES  
AUTOMOBILES DU CANADA EN VIGUEUR A LA  
DATE DE SA FABRICATION.