



HVAC RESET, FIREFLY VEGATOUCH NEBULA

Bulletin Type:	INC	Publication Date:	July 2020
Bulletin #(s):	20-021	Make(s):	ENTEGR A COACH
		Model(s):	ASPIRE, ANTHEM, CORNERSTONE
		Model Year(s):	2019 TO 2021

Incident:	Roof Air conditioning units are not functioning. Correct the problem by RESETTING the Firefly communication system.
Affected Units:	2019 to 2021 units with Vegatouch Nebula operating systems.

INSTRUCTIONS

1. Confirm that the AC units function by using the AC override switches above the entrance door.
 Note: If the AC's function with the override switches, follow the instructions below.

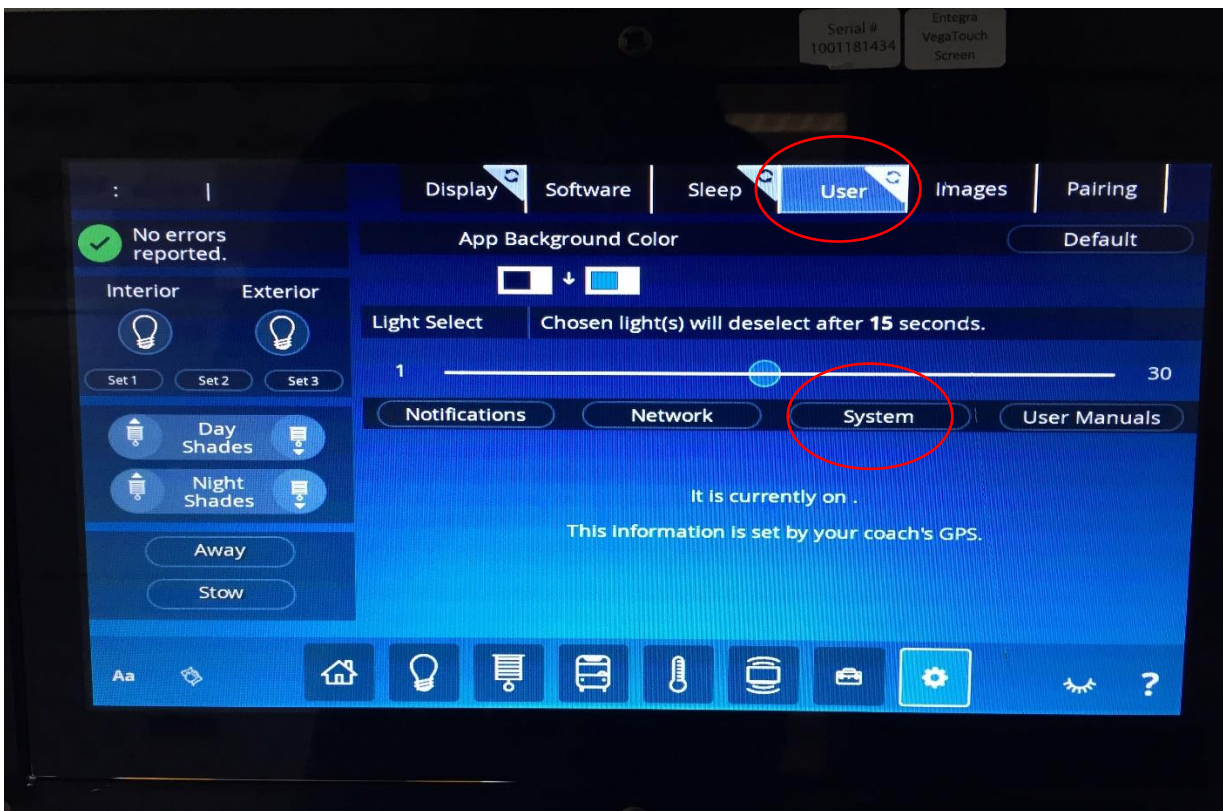


2. From the Home Screen find and press the Settings button at the bottom right side.

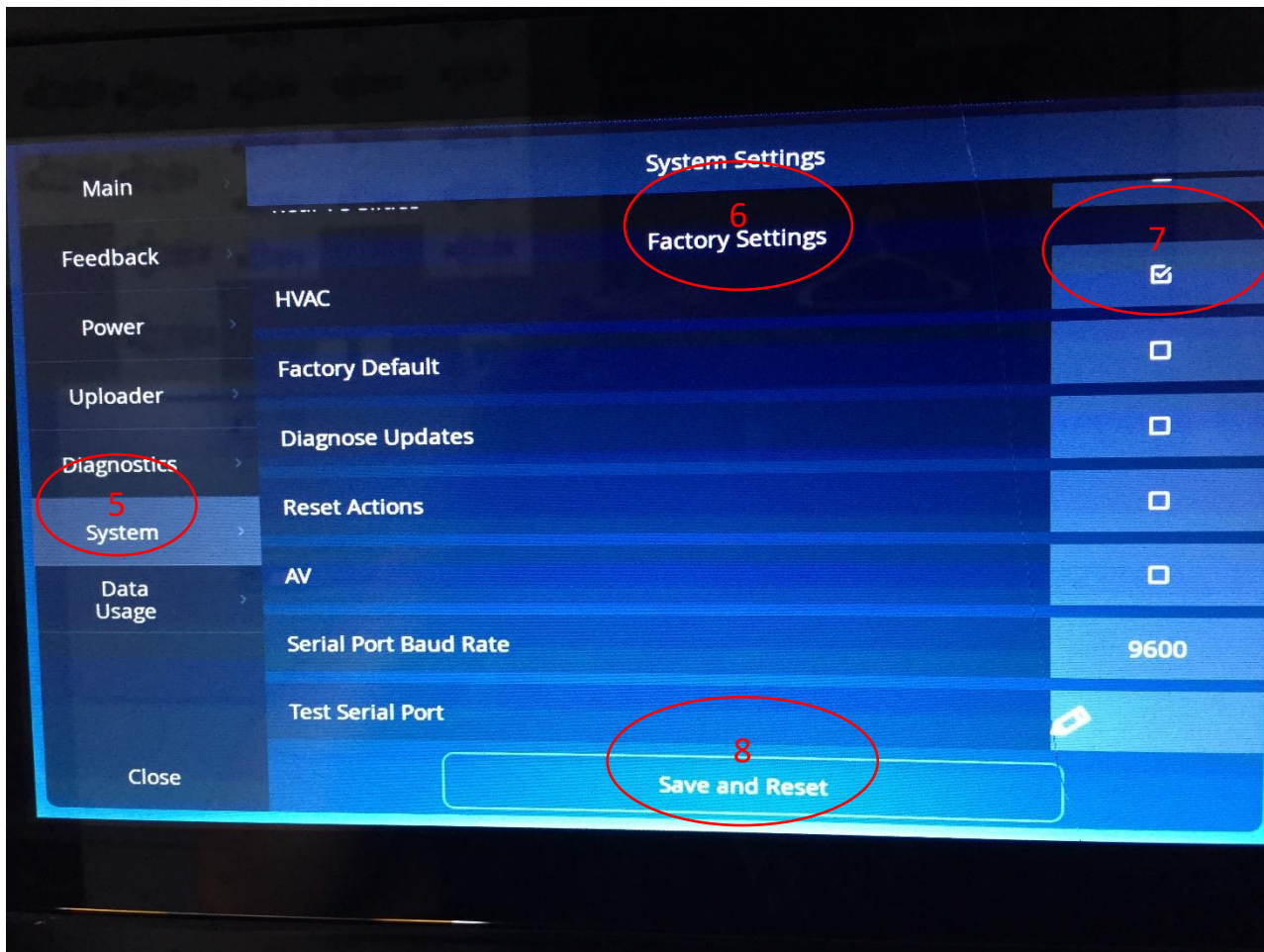


3. At the top of the next screen press the USER button.

4. In the middle of that page press the SYSTEM button



5. In the next screen press the SYSTEM button on the left side of the screen.



6. With your finger on the touch screen scroll up and find the **Factory Settings** category.
7. In the Factory Settings category find the **HVAC** line and press to check the box.
8. Press the **Save and Reset** button at the bottom of the page.
9. The screen will turn off, then back on, indicating the system is reset
10. If this reset procedure does not resolve the problem. Further diagnostics will need to take place to reestablish communication from the Vegatouch to the HVAC system.

Jayco's sole obligation under our limited warranty is to repair or replace defective materials and/or workmanship deemed our responsibility as determined by Jayco in our sole discretion. Jayco reserves the right to use new and/or remanufactured parts or materials of similar quality to complete any work, and to make parts and/or design changes as appropriate without notice to anyone. Jayco designs and/or materials changes are done without obligation to incorporate such changes in previously manufactured product. Jayco makes every reasonable effort to ensure field remedies will not adversely affect performance and/or safety of the unit. This field remedy is not intended to extend to future performance of this RV, or any of its materials, components or parts beyond the standard warranty period. The RV owner's obligation to notify Jayco, or one of its independent, authorized dealers, of a claimed defect does not modify any obligation placed on the RV owner to contact Jayco directly when attempting to pursue remedies under state or federal law. Jan. 2019.

903 South Main Street • P.O. Box 460 • Middlebury, IN 46540