



Technical Journal

TITLE:

Outer rear view mirror glass incorrect position after reversing

REF NO: TJ 35507.2.0	ISSUING DEPARTMENT: Technical Service	CAR MARKET: United States and Canada	
PARTNER: 3 US 7510 Volvo Car USA		ISSUE DATE: 2020-06-11	STATUS DATE: 2020-06-17
FUNC GROUP: 8461	FUNC DESC: Manual outside mirrors, compl	Page 1 of 2	

“Right first time in Time”

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
224							2019-2021		0000001-0080056	201835-202024
225							2019-2021		0000001-0412081	201817-202024
227							2019-2021		0000001-0065022	201846-202024
234							2017-2021		0000001-0097044	201617-202024
235							2017-2021		0000001-0160089	201624-202024
236							2017-2021		0000001-0131063	201646-202024
238							2017-2021		0000001-0195050	201646-202025
246							2018-2021		0000001-0675049	201717-202024
256							2016-2021		0000001-0670061	201505-202024
536							2018-2021		0000001-0390482	201746-202024

CSC Customer Symptom Codes

Code	Description
SM	Door mirrors/Electrical adjustment does not work
TG	Door mirrors/Automatic adjustment (memory) does not work

VST Operation Number

VST Operation Number	Description
36004-2	Software control module downloading



DTC Diagnostic Trouble Codes

Rows beginning with * are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

DESCRIPTION:

If vehicle shows symptom of outer rear view mirror glass not going to the correct position after reversing, follow advice under service.

SERVICE:

* Perform a total software upgrade according to TJ 31543.

Warranty claim info:

** To get warranty claim accepted for a job described in this TJ, please use following data:*

VST OP number: 36004-2

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support not needed", use function group 8461.