

# Technical Service Bulletin

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## 20 Noises from the fuel line

20 20 27 2059997/1 July 7, 2020.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q3	2019 - 2021	All	Not Applicable

## Condition

### Customer states:

- There is a droning/vibrating noise from the right half of the vehicle (sometimes in the dash panel area, B pillar or rear).

### Workshop findings:

- The fuel lines in the longitudinal member start to vibrate in certain operating situations and this creates the noise.

## Technical Background

Due to pressure pulsation from the high-pressure pump on engine side the underfloor line in the underbody tunnel vibrates. This vibration causes noise that can also be heard in the vehicle interior.

## Production Solution

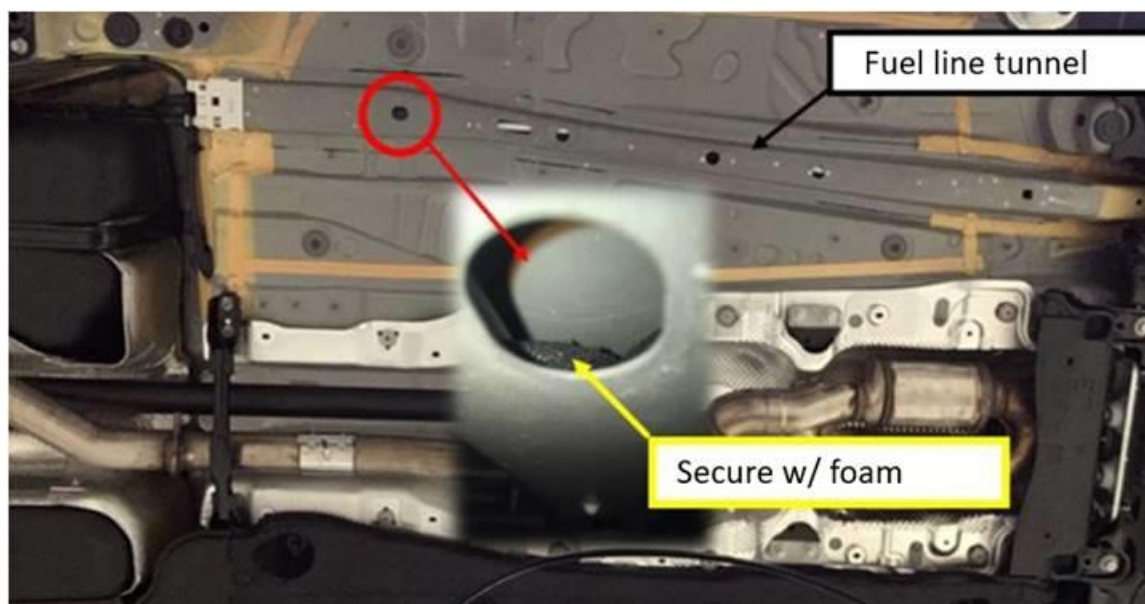
Not applicable.

## Service

1. Remove the underbody cover.
2. Fill the fuel line tunnel or the space around the line with closed-pore foam (foam that doesn't soak up water) part number 321 201 299. This means the fuel line does not have to be removed.



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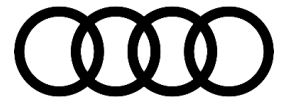


**Figure 1.** Location of fuel line of vibration.

4. Reinstall the underbody cover.

## Warranty

<b>Claim Type:</b>	<ul style="list-style-type: none"><li>• 110 up to 48 Months/50,000 Miles.</li><li>• G10 for CPO Covered Vehicles – Verify Owner.</li><li>• If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.</li></ul>		
<b>Service Number:</b>	2038		
<b>Damage Code:</b>	0020		
<b>Labor Operations:</b>	Remove and install underbody	5193 1900	See SRT
	Secure fuel line with foam	2029 1399	10 TU
<b>Diagnostic Time:</b>	GFF	No allowance	0 TU
	Road test prior to the service procedure	0121 0002	10 TU
	Road test after the service procedure	0121 0004	10 TU



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<b>Claim Comment:</b>	As per TSB #2059997/1
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All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

## Required Parts and Tools

Always check with your Parts Department and/or ETKA for the latest information and parts bulletins.		
Part Number	Part Description	Quantity
See ETKA	Fasteners, Bolts, Nuts, and Screws as needed per the Repair Manual	See ETKA/ELSA
321201299	Foam	0.5

## Additional Information

All part and service references provided in this TSB (2059997) are subject to change and/or removal.

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