

Service Bulletin

14-040

July 1, 2020 Version 3

Front Suspension Clunk or Rattle When Driving over Bumps

Supersedes 14-040, dated August 19, 2015, to revise the information highlighted in yellow

AFFECTED VEHICLES

| Year | Model | Trim Level | VIN Range |
|---------|----------------------------------|------------|-----------|
| 2014–15 | RLX (Excluding RLX Sport Hybrid) | ALL | ALL |

REVISON SUMMARY

Under PARTS INFORMATION, the part name was revised to be consistent with the parts catalog.

SYMPTOM

There is a clunk or rattle from the front suspension when driving over bumps or on rough roads.

POSSIBLE CAUSE

The front damper has an internal valve characteristic that creates the noise.

CORRECTIVE ACTION

Replace both front spring/damper assemblies.

PARTS INFORMATION

| Part Name | Part Number | Quantity |
|---|---------------|----------|
| Damper Kit (includes front left spring/damper assembly, front right spring/damper assembly, pinch bolt [two], flange nut [six], strut brace mounting nut [six]) | 06510-TY2-305 | 1 |
| Bolt (12 x 98 mm) | 90121-S0A-000 | 2 |
| Nut (12 mm) | 90215-SB0-003 | 2 |

WARRANTY CLAIM INFORMATION

The normal warranty applies.

| Operation Number | Description | Flat Rate Time | Template ID | Failed Part Number |
|------------------|--|----------------|-------------|-----------------------|
| 4151C2 | Replace both front spring/dampers (includes test-drive). | 1.7 hr | 14-040N | 51621-TY2-A01 |
| Α | Add for alignment. | 0.4 hr | 14-040P | |

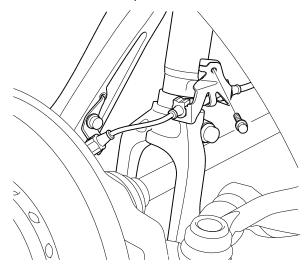
Defect Code: 00504 Symptom Code: 04201

Skill Level: Repair Technician

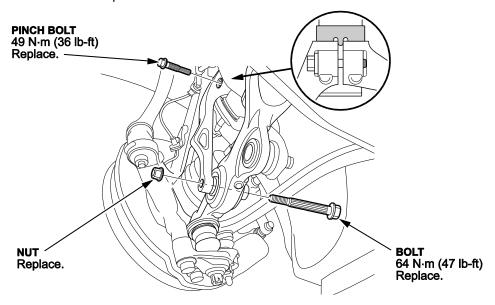
CLIENT INFORMATION: The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by "do-it-yourselfers," and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Acura automobile dealer.

REPAIR PROCEDURE

- 1. Test-drive the vehicle to confirm the clunk or rattle is coming from the front suspension.
- 2. Raise and support the vehicle.
- 3. Remove the front wheels.
- 4. Remove the wheel speed sensor harness bracket.

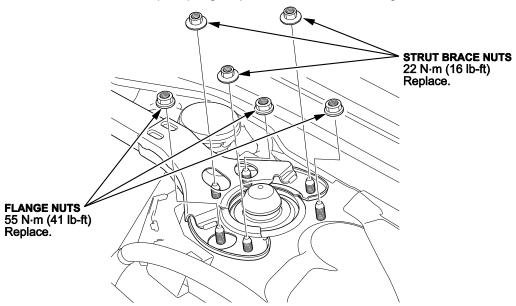


5. Remove the damper fork.



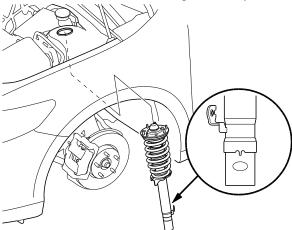
6. Remove the front strut brace mounting nuts and the flange nuts.

NOTE: Do not let the damper/spring drop down under its own weight.

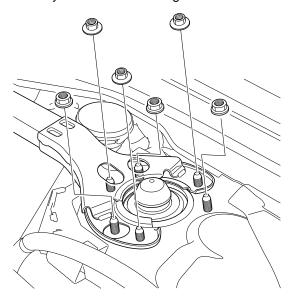


7. Remove the damper/spring.

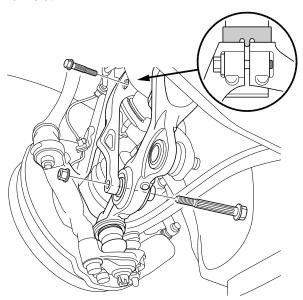
NOTE: Be careful not to damage the body.



- 8. Install the new damper/spring in the body with the aligning tab facing inside.
- 9. Loosely install the new flange nuts.

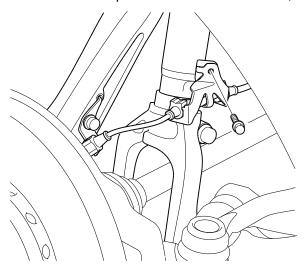


- 10. Loosely install the front brace mounting nuts.
- 11. Loosely install the damper fork using a new nut and bolt. Install the aligning tab on the damper unit to the damper fork slot.



- 12. Load the suspension with the vehicle's weight, and torque the hardware as follows:
 - Flange nuts: 55 N-m (41 lb-ft)
 - Front strut brace mounting nuts: 22 N-m (16 lb-ft)
 - Damper fork nut and bolt: 64 N-m (47 lb-ft)
 - Pinch bolt: 49 N-m (36 lb-ft)

13. Install the wheel speed sensor harness bracket, and torque the bolt to 9.5 N·m (7 lb-ft).



- 14. Install the front wheels.
- 15. Check the wheel alignment, and adjust it if necessary.

END