

Special Service Message

NOTE: A Special Service Message is a formal communication issued by Jaguar and carries the same importance of a Technical Service Bulletin. An SSM is a quick method of communicating "Need To Know" information to the technical service community. SSM's may be issued in advance of a technical bulletin or may be the only communication on a given topic. All information contained in Jaguar technical communications are intended for use by trained, professional technicians with the knowledge, tools, and equipment required to complete the procedure correctly and safely. It informs the Technicians of conditions that may occur on some vehicles, or provides information that could assist in correct vehicle and diagnostic service.

SSM 74859 - Rear Door Seal - Loose/Adrift

Models : E-Pace / X540

Engineer Tristan Hooper

Name :

Last 16 JUN 2020 13:19:23

Modified :

Category : Body

Symptom : 110000 Sealing

Content : **Issue:**

JLR is investigating Jaguar E-Pace (X540) Door Seal (J9C4874 - J9C3250A21AH) – Loose / Adrift (Seal location shown in attachment)

Cause:

Under investigation

Action:

If this symptom is reported please raise an ePQR with the following information;

- Vehicle details & service history attached
- Clear and in focus photographs demonstrating the concern
- Part number and WERS number of the door seal (Please view attachment for location details)

Thank you in advance for your assistance with this matter.

File : [X540 Rear Door Seal SSM.pdf](#)