

Special Service Message

NOTE: A Special Service Message is a formal communication issued by Land Rover and carries the same importance of a Technical Service Bulletin. An SSM is a quick method of communicating "Need To Know" information to the technical service community. SSM's may be issued in advance of a technical bulletin or may be the only communication on a given topic. All information contained in Land Rover technical communications are intended for use by trained, professional technicians with the knowledge, tools, and equipment required to complete the procedure correctly and safely. It informs the Technicians of conditions that may occur on some vehicles, or provides information that could assist in correct vehicle and diagnostic service.

SSM 74858 - Active Stabilization System - Rattle/Clunk Noise on Uneven Road Surfaces

Models : Range Rover / L405

Engineer Tristan Hooper

Name :

Last 15 JUN 2020 11:44:58

Modified :

Category : Chassis

Symptom : 304000 Suspension System

Content : Issue:

JLR is investigating Range Rover L405 Active Stabilization System - Rattle/Clunk Noise on Uneven Road Surfaces

Cause:

Under investigation

Action:

If this symptom is reported please raise an ePQR with the following information;

- Vehicle details & service history attached
- Clear and in detail sound file demonstrating the noise
- Provide evidence regarding the drive cycle requirements and road conditions to replicate the concern

Thank you in advance for your assistance with this matter.