

## CAMPAIGN LAUNCH STATUS

### SERVICE ACTIONS AND RECALLS -STATUS UPDATES



| SERVICE ACTIONS N451 AND H291  |  |
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| EFFECTIVE JUNE 10 <sup>TH</sup> 2020 . THESE 2 CAMPAIGNS HAVE BEEN SUSPENDED | IT HAS BEEN DETERMINED THAT THE NEW SOFTWARE IS MISSING CERTAIN PARTS OF THE CALIBRATION WHICH WILL RESULT IN UNSUCCESSFUL DOWNLOADS   |
| VEHICLES MAY CONTINUE TO BE RETAILED PENDING CAMPAIGN RE-ISSUE               | VEHICLES WILL NOT FLAG OPEN IN DDW, TOPIX AND BBSS   |
| RE-LAUNCH TIMING   | UPDATED PATHFINDER SOFTWARE IS EXPECTED TO BE AVAILABLE BY JULY 10 <sup>TH</sup> , 2020. PLEASE REVIEW SSM'S 74857 (JAGUAR) AND 74756 (LAND ROVER) FOR REPAIR INFORMATION PRIOR TO CAMPAIGN RE-LAUNCH. |
| RECALL H283 XF FUEL TANK FLANGE LEAKING                                      |  |
| SAFETY RECALL H283 10MY XF WITH 4.2L V8 ENGINE FUEL TANK FLANGE LEAKING      | THIS RECALL LAUNCH HAS BEEN DELAYED BY A PARTS PRODUCTION STOPPAGE DUE TO A RECENT SUPPLIER FACTORY SHUT DOWN. LAUNCH IS NOW PLANNED FOR THE WEEK OF JULY 6TH  |