

SERVICE ACTION N430 - EVAPORATIVE EMISSION PURGE VALVE CALIBRATION



NAS20.02.006
ISSUE 2

WORKSHOP

CAN/USA

AFTERSALES BULLETIN

JUNE 12, 2020

NOTE: this bulletin supersedes all previous versions. Changes are highlighted in blue.

DESCRIPTION OF DEFECT

A potential issue has been identified on certain Land Rover vehicles within the listed Affected Vehicle Range where the evaporative fuel system fails to comply with the regulated standards.

AFFECTED VEHICLE RANGE

Discovery Sport (LC)

Model Year: 2020

VIN: 828906-854831

New Range Rover Evoque (LZ)

Model Year: 2020

VIN: 035703-081376

Visit the British Brands Sales Suite (BBSS) website for a list of affected vehicles at your retailer.

SERVICE PROGRAM / REWORK ACTION

An authorized Land Rover retailer will update the Powertrain Control Module (PCM) and Transmission Control Module (TCM) software to the latest level during the Pre-Delivery Inspection (PDI) and/or before vehicle handover to the customer.

There will be no charge to owners for this action under this program.

ACTION TO BE TAKEN

Use the Jaguar Land Rover claims submission system to make sure that a vehicle is eligible for this program prior to undertaking any rework action.

Retailers are required to HOLD affected new vehicles that are within your control and refrain from releasing the vehicles for new vehicle sale pending completion of the rework action.

WARRANTY

NOTE: use the Jaguar Land Rover claims submissions system to make sure that the vehicle is affected by this program prior to undertaking any rework action.

At the time of confirming a booking for vehicle repair, ensure that all outstanding Recall and Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting the Program Code together with the relevant Option Code. The SRO and parts information is included for information only. The Option Code(s) that allows for the drive in/drive out allowance can only be claimed if the vehicle is brought back into the workshop for this action alone to be undertaken.

Repair procedures are under constant review and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to the Jaguar Land Rover claims submission system to obtain the latest repair time.

Warranty claims must be submitted for payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)
N430	C	Update Powertrain Control Module (PCM) and Transmission Control Module (TCM) software	05.10.20	0.2
N430	D	Update Powertrain Control Module (PCM) and Transmission Control Module (TCM) software	05.10.20	0.2
		Drive in/drive out	02.02.02	0.2

Normal Warranty policies and procedures apply.