

Technical product information

Topic	Continental GTC - Hood insulation cover checks prior to replacement
Market area	Bentley: worldwide (2WBE)
Brand	Bentley
Transaction No.	2058465/2
Level	EH
Status	Approval
Release date	

New customer code

Object of complaint	Complaint type	Position
roof systems, special installations -> convertible roof -> softtop headliner	visual appeal / surface -> wrinkled	
roof systems, special installations -> convertible roof -> softtop headliner	soiling -> soiled	
roof systems, special installations -> convertible roof, folding roof operation	functionality	
roof systems, special installations -> convertible roof -> softtop cover	component / consumables -> damaged	

Vehicle data

Continental GTC

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
394*	2012	E		*	*	*
394*	2013	E		*	*	*
394*	2014	E		*	*	*
394*	2015	E		*	*	*
394*	2016	E		*	*	*
394*	2017	E		*	*	*
394*	2018	E		*	*	*
3W4*	2007	E		*	*	*
3W4*	2008	E		*	*	*
3W4*	2009	E		*	*	*
3W4*	2010	E		*	*	*
3W4*	2011	E		*	*	*

Documents

Document name
master.xml

Customer statement / workshop findings

Should any of the following components require replacing:

- Convertible hood insulation pad
- Convertible hood outer cover
- Convertible hood inner lining

Refer to the onward instructions within this TPI

Technical background

▪
Please refer to the instructions within the Measure section of this TPI to check/confirm if the insulation pad is damaged prior to replacement

IMPORTANT: In the event the insulation pad is found to be at fault please refer to TPI 2058277/1

Production change

Not applicable

Measure

1) Should dust or debris be evident on the pad, attempt to clean the pad using a damp/slightly wet (Not soaking wet) microfiber cloth (Figure 1)

▪
Ensure the microfiber cloth used for cleaning is the type shown in Figure 1



Figure 1

- Allow the pad to dry
- Using a suitable vacuum cleaner – Remove any remaining dust or debris
- If NO dust and/or debris is evident after cleaning DO NOT REPLACE the pad
- If dust and/or debris is still evident after cleaning REPLACE the pad

2) In the event the insulation pad is as shown in Figure 2, the insulation pad **MUST** be replaced - Refer to Rep. Gr 61 - NOTE: The issue shown in Figure 2 relates to an issue with the insulation pad rubber retainer

IMPORTANT: The instructions within TPI 2058277/1 **MUST** be adhered to when replacing the insulation pad



Figure 2

3) Referring to Figure 3 - Check and confirm the insulation pad plastic paddles are not broken – missing or damaged IMPORTANT: the operative should confirm the paddles are flat, not bent or broken at any location

NOTE: The insulation pad in Figure 3 is shown not fitted to the vehicle for (photographic purposes only) there is no requirement to remove the insulation pad to inspect

IMPORTANT: There is no requirement to replace the insulation pad should the plastic paddles not be broken - missing or damaged the example shown in Figure 3 is to specification and exhibits no issues

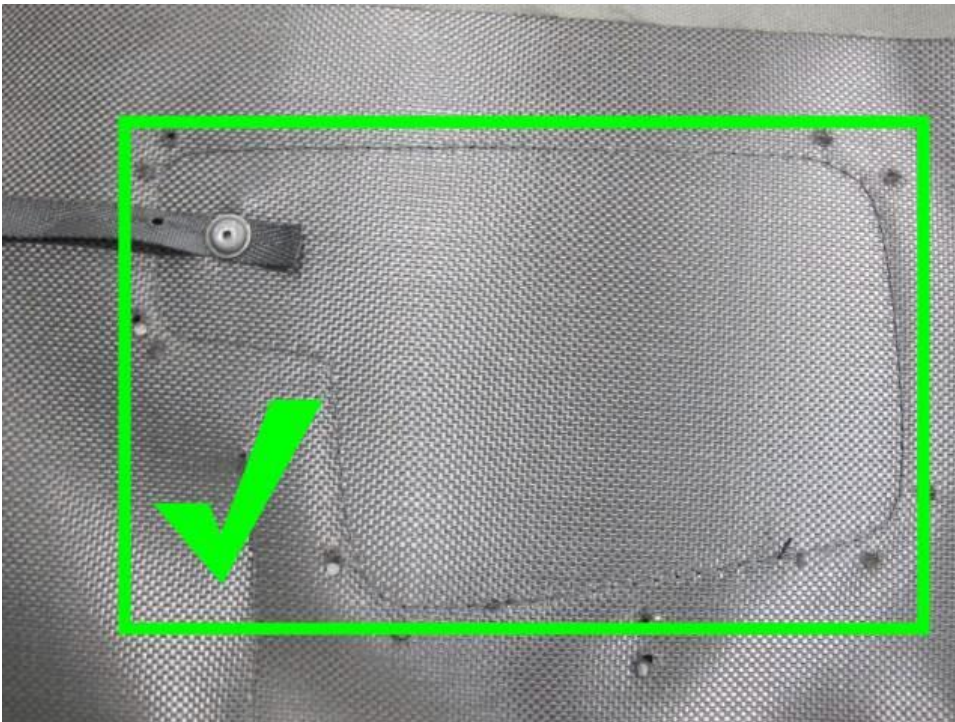


Figure 3

- Referring to Figure 4 - Check and confirm the tension straps are fitted to the insulation pad as shown

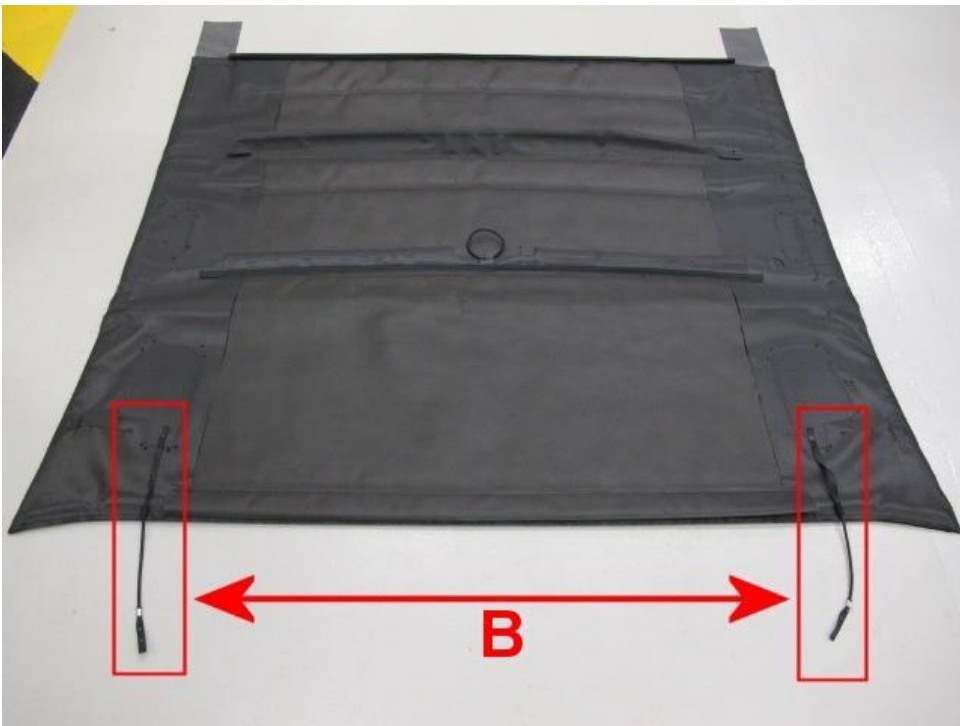


Figure 4

- In the event the tension straps are not fitted – Refer to the instructions within TPI2058277/1