



Special Tools Bulletin

To:	Service Managers Service Technicians Parts Managers	Region:	☒ U.S. ☒ CAN	Bulletin: STB20-002V v2 Date: June 8, 2020 Valid to: N/A Action Required? ☒ Yes ☐ No
From:	Elizabeth Jolin – Director, Reliability Engineering			
Subject:	Infotainment System CarPlay SW Update			

The tools listed below will be shipped automatically to all Volvo dealers (full-line, parts & service, and satellite locations) from the PDC. These tools will be needed to perform the upcoming Service Campaign S7477 Infotainment System CarPlay SW Update and will be shipped free of charge.

Part Number	Description	Quantity
23750821	USB Flash Drive - UPDATE Volvo with navigation	1
23750823 REV2	USB Flash Drive - UPDATE Volvo without navigation	1

Please advise your Parts Department staff to expect these Essential Tools for the Service Department.

* Be sure to scrap all original 23750823 Flash Drives.

** 23750821 is not included in the shipment containing 23750823 REV2.