

# Service Alert

Mazda North American Operations  
Irvine, CA 92618-2922



<b>Subject:</b>  <b>CAUTION WHEN REPLACING MANUAL OR AUTOMATIC TRANSMISSION</b>	<b>Service Alert No.:</b> SA-053/20
	<b>Last Issued:</b> 06/10/2020

## APPLICABLE MODEL(S)/VINS

2012-2013 Mazd3 (SKYACTIV model only)  
2013-2020 CX-5  
2014-2020 Mazda3  
2014-2020 Mazda6  
2016-2020 CX-3  
2016-2020 CX-9  
2020 CX-30

## DESCRIPTION

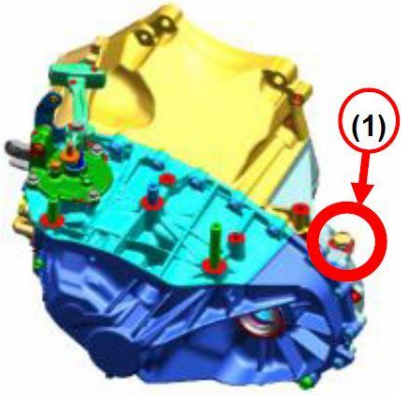
When replacing manual or automatic transmission, make sure to remove the plug from the old transmission (as shown below) and then re-install it to the new transmission with a new washer.

The new transmissions (including remanufactured A/T) have a shipping plug, as shown in the figures (M/T: black, rubber made; A/T: pink and black, with breather). This plug is for shipping use only and needs to be removed in order to re-install the original plug from the old transmission.

**CONSUMER NOTICE:** The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.

**Manual Transmission**

**Old transmission**

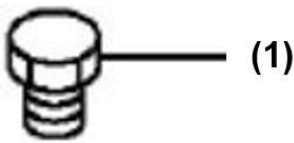
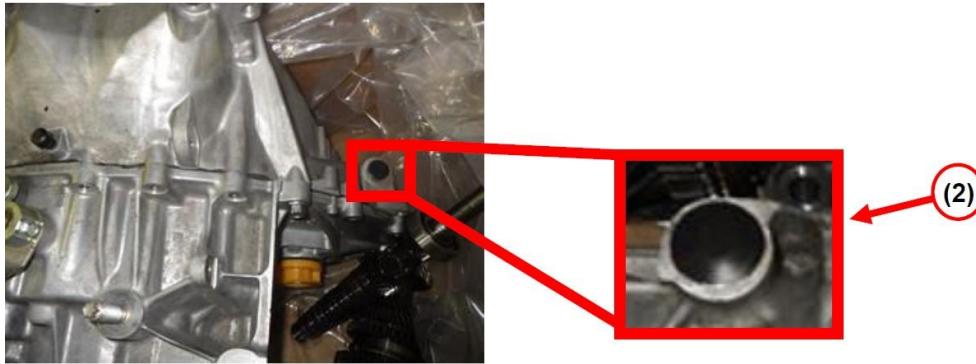


Remove the plug (1) from the old transmission to be re-installed in the new transmission.

**New transmission**

Shipping plug (2) for new M/T (black): remove it and re-install the former one (1) with a new washer (3).

**Tightening torque:** 39-59 N · m {4-6 kgf · m, 29-43 lbf · ft}



**(1) Plug P/N 9951-11-800**  
Needs to be removed from the old M/T to be installed in the new M/T.

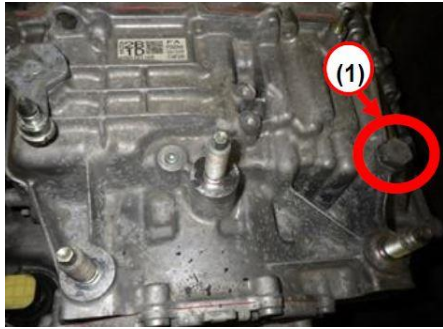


**(3) Washer (new) P/N 9956-41-800**  
Needs to be ordered to be installed in the new M/T.

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**Automatic Transmission**

**Old transmission**

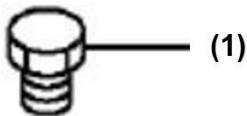
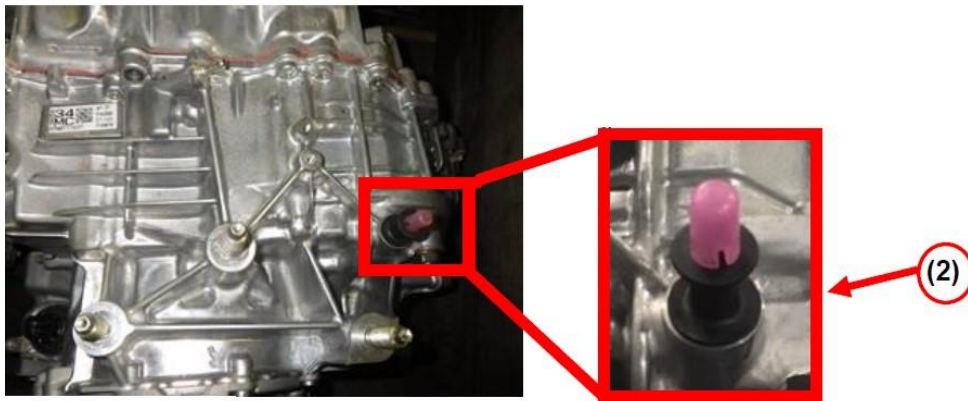


Remove the plug (1) from the old transmission to be re-installed in the new transmission.

**New transmission**

Shipping plug (2) for new A/T (pink and black): remove it and re-install the former one (1) with a new washer (3).

**Tightening torque:** 39-59 N · m {4-6 kgf · m, 29-43 lbf · ft}



**(1) Plug** P/N FZ01-19-3C3

Needs to be removed from the old A/T to be installed in the new A/T.



**(3) Washer (new)** P/N 9956-41-800

Needs to be ordered to be installed in the new A/T.

**NOTE:** The shipping plug is a factory-use plug. Its replacement is necessary to prevent it from falling out, causing an oil seepage.

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