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Sent on	06	22	2020	**Expires on**	07	06	2020
From	Parts and Service Division						
Subject	Request for Parts: 2013-2017 RDX Paint Peel on Rear Roof Panel						

PRIORITY/ACTION REQUIRED

To: All Acura Service Managers/Consultants
From: Technical Research & Support Group
RE: Request for Parts: 2013-2017 RDX Paint Peel on Rear Roof Panel

This message is solely directed to Acura dealership personnel; please handle accordingly.
Print this iN message and provide a copy to the Shop Foreman and all Service Consultants.

Background
American Honda Motor Co., Inc. (AHM) is investigating certain 2013-2017 RDXs with a client complaint of paint peeling on the rear roof panel. To better understand the cause of this condition, AHM would like to collect specific parts from the vehicle prior to you attempting a repair of any kind.

Qualifiers
AHM is interested ONLY if the vehicle meets the following requirements:
1. Color must be B-588 (Obsidian Blue) or NH-603 (White Diamond Pearl).
2. Vehicle has not been involved in a collision.
3. No repair has been attempted for this issue.

Action Required
If a vehicle matching the qualifiers above comes into your dealership, please e-mail Technical Research & Support (TRS) at trs@ahm.honda.com.
TRS will contact you to record certain vehicle information and provide you with further instructions.

Please be sure to include the following information in your e-mail.
E-mail Title:
1. Model Year (e.g. 2020)
2. Model (e.g. RDX)
3. Issue (e.g. Brake Judder)
4. VIN

E-Mail Body:
1. Dealer Number
2. Your Name
3. Best Phone Number to be Reached
4. Current Mileage

Thank you.