



Procedure for motorcycle removal from transport crate

Superleggera V4 Model Year 2020

Service Repair Bulletin SRV-SRB-20-027

Date: June 25, 2020

To: Dealer Principal, General Manager, Service Manager, North American Dealer Network

From: Richard Kenton, Technical Director
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Dear Dealers,

For the shipment of the Superleggera V4 Model Year 2020, a wooden crate specific for this model, has been created, and can also be used as background during the special delivery presentation of the motorcycle to the Customer.



Below is the procedure to follow for a correct removal of the motorcycle from the transport crate.



NOTE

Once the crate is received, it is required to carefully inspect for any damage caused by transport. If damage is identified, it is necessary to indicate it in the transport document and ask the carrier to sign the report on the document itself.

After removing the crate, if there is any damage identified on the motorcycle, it must be photographed with the motorcycle still in the crate in order to certify that the motorcycle was not damaged accidentally at the Dealership.



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Removal Process

1. Using scissors, cut the straps (highlighted in red in the picture) that fasten the kit to the crate cover and remove them.



2. To open the crate, it is necessary to remove the **48 self-tapping screws** that fix the 4 walls and the cover together. We suggest proceeding by starting from the cover and then moving on to the side walls.



NOTE

DO NOT remove the nails because they do not join the walls of the crate.





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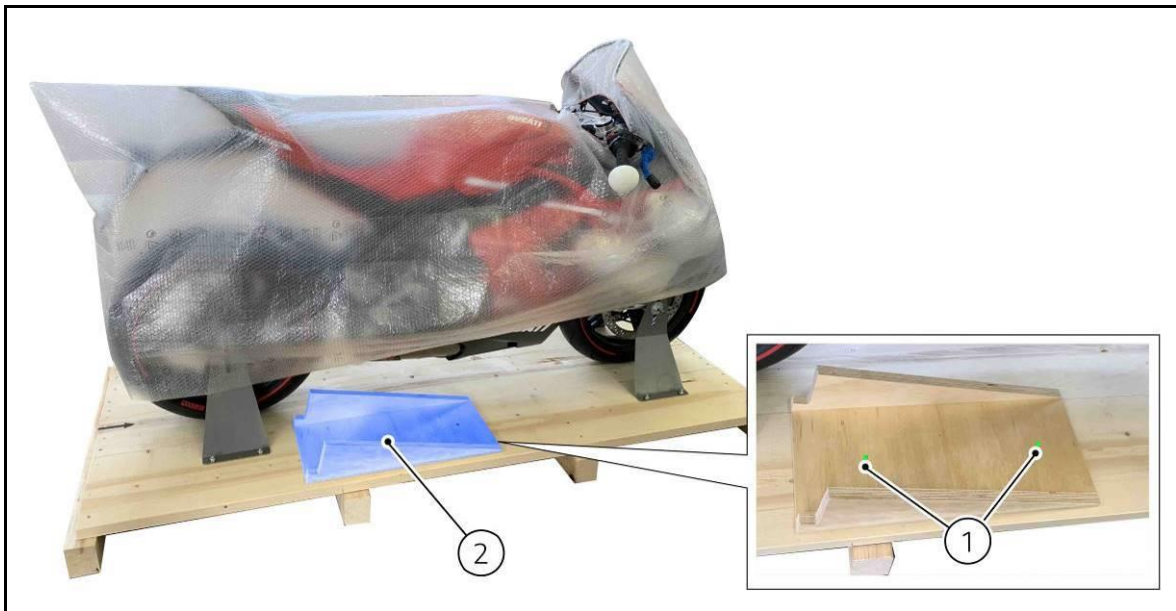
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3. Remove the protective cover from the motorcycle
4. Remove the **2 self-tapping screws (1)** with which the **ramp (2)** is fixed to the crate base and remove the ramp from the crate

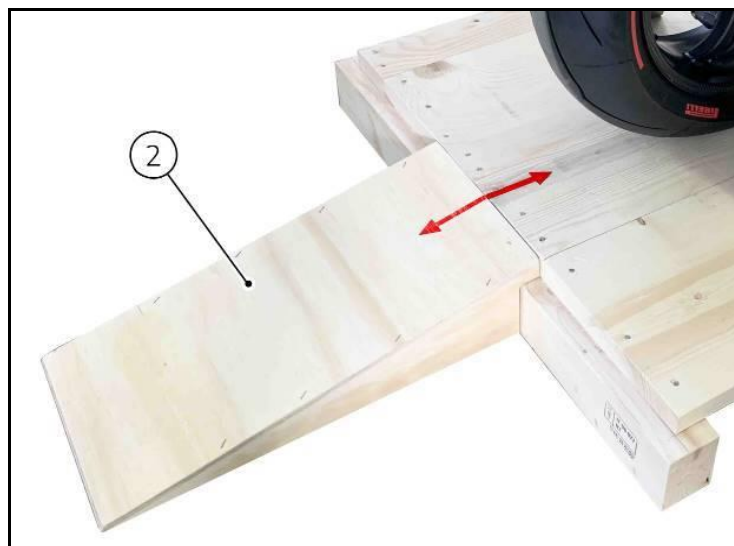


NOTE

The ramp must be used to remove the motorcycle from the crate base once all the retainers have been removed.



5. Position the previously removed **ramp (2)** on the rear side of the crate in correspondence with the arrow, by orienting it as shown in the figure





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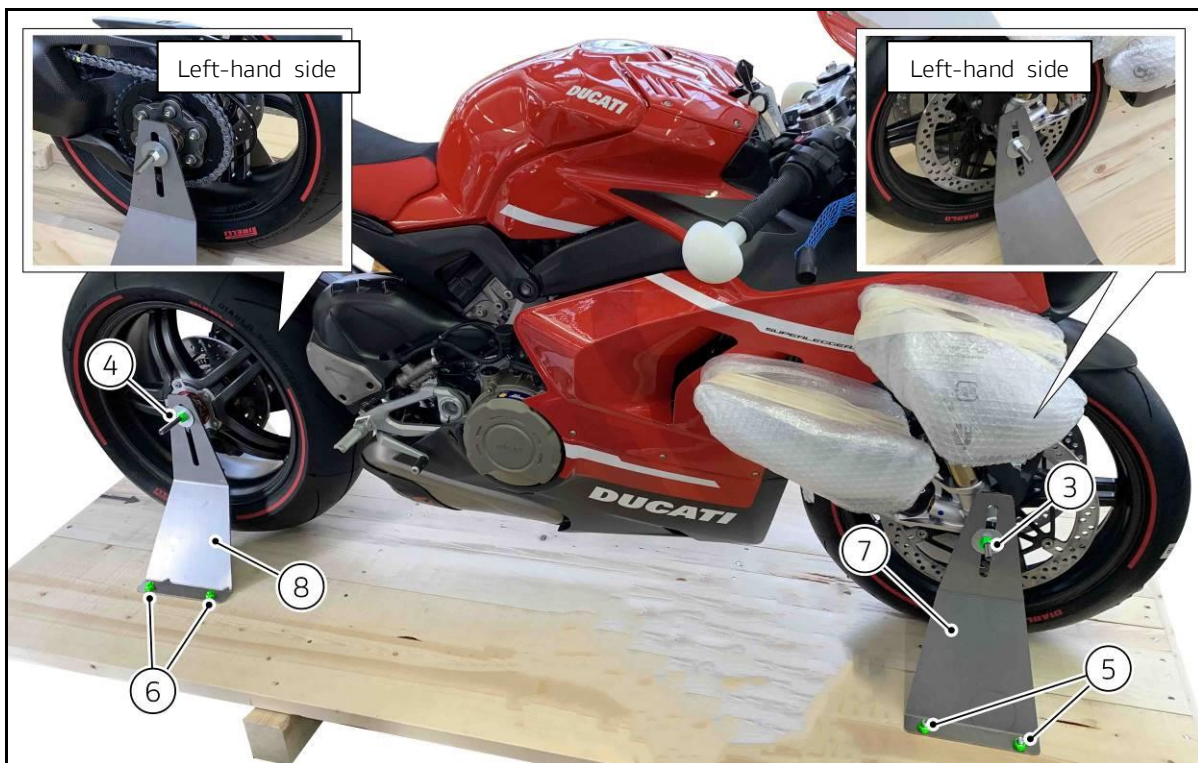
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6. Working on vehicle RH side:

- remove **nut (3)** and **nut (4)** that fasten the front and the rear wheel bracket respectively, by counter-holding the nut on the opposite side; then remove the threaded bar with its washers and spacers.
- remove the **2 nuts (5)** and the **2 nuts (6)** that fasten, respectively, the **front bracket (7)** and **rear bracket (8)** to the crate, by counter-holding the screw head on the opposite side and slide out the brackets.

7. Repeat the same procedure for the two brackets (front and rear) on the left side of the motorcycle.



NOTE

It is essential to remove ALL mounting brackets from the crate base before moving the motorcycle (this operation must be carried out in the presence of a second operator).

Pay utmost attention when removing the brackets to avoid possible damage to the fairings, carbon rims, and/or fork bottom ends.

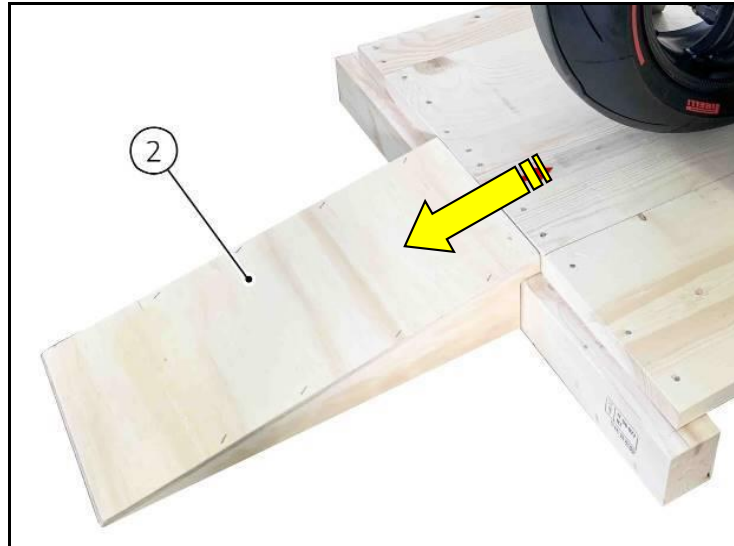


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8. To remove the motorcycle from the crate base, carefully roll it backwards and down the provided ramp, while keeping it in a vertical position. Do not turn the handlebar until the rear tire fully touches the ground.



For all pre-delivery operations of the bike to the Customer, refer to the dedicated bulletin, SRV-SRB-20-015 "Introduction of Superleggera V4 Model Year 2020".

For questions about this Service Bulletin,
please contact your Service Area Manager.