## Next Unread Message

# **View Message**

Sent on	06	15	2020	Expires on	06	29	20	20					
From	Parts ar	nd Serv	ice Division										
Subject	Request for Parts: 2014-2019 MDX & TLX Fuel Leak at Fuel Joint Plpe												

### PRIORITY/ACTION REQUIRED

To: All Acura Service Managers/Consultants From: Technical Research & Support Group

RE: Request for Parts: 2014-2019 MDX & TLX Fuel Leak at Fuel Joint Plpe

This message is solely directed to Acura dealership personnel; please handle accordingly. Print this iN message and provide a copy to the Shop Foreman and all Service Consultants.

#### Background

American Honda Motor Co., Inc. (AHM) is investigating certain 2014-2019 MDXs & 2015-2019 TLX with a client complaint of a fuel leak at the fuel joint pipe. To better understand the cause of this condition, AHM would like to collect specific parts from the vehicle prior to you attempting a repair of any kind.

### Qualifiers

AHM is interested ONLY if the vehicle meets the following requirement:

- 1. Must trace the fuel leak to the fuel joint pipe at the fuel pump or the rail connection.
- 2. No repair has been attempted for this issue.
- 3. No prior history of the fuel joint pipe replacement.

### **Action Required**

If a vehicle matching the qualifiers above comes into your dealership, please e-mail Technical Research & Support (TRS) at <a href="mailto:trs@ahm.honda.com">trs@ahm.honda.com</a>. TRS will contact you to record certain vehicle information and provide you with further instructions.

Please be sure to include the following information in your e-mail.

E-mail Title:

- 1. Model Year (e.g. 2019)
- 2. Model Name (e.g. TLX)
- 3. Issue (e.g. Rear Brake Noise)
- 4. VIN

# E-Mail Body:

- 1. Dealer Number
- 2. Your Name
- 3. Best Phone Number to be Reached
- 4. Current Mileage

Thank you.