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Sent on	06	19	2020	Expires on	07	08	2020
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From	Parts and Service Division
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Subject	Request for Parts: 2018-2020 Accord & Insight MIL On w/ BCM DTCs in Active Fault
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PRIORITY/ACTION REQUIRED

To: All Honda Service Managers/Advisors
 From: Technical Research & Support Group
 RE: Request for Parts: 2018-2020 Accord & Insight MIL On w/ BCM Related DTCs in Active Fault

This message is solely directed to Honda dealership personnel; please handle accordingly.
 Print this iN message and provide a copy to the Shop Foreman and all Service Advisors.

Background

American Honda Motor Co., Inc. (AHM) is investigating certain 2018-2019 Accords, 2016-2019 Civics & 2017-2019 CR-Vs with a customer complaint of an oil leak at the valve cover. To better understand the cause of this condition, AHM would like to collect specific parts from the vehicle prior to you attempting a repair of any kind.

Qualifiers

1. VIN must start with 1HG, 2HG, 2HK, 5J6 or 7FA.
2. For Accord, LX, EX & Touring only.
3. For Civic, EX, Touring & Si only.
4. For CR-V, EX, EX-L & Touring only.
5. Must trace the oil leak to the valve cover (clean off residual oil then apply trace powder, run engine to confirm leak location).
6. Vehicle has not been in a collision.
7. No repair has been attempted for this issue.

Action Required

If a vehicle matching the qualifiers above comes into your dealership, please e-mail Technical Research & Support (TRS) at trs@ahm.honda.com. TRS will contact you to record certain vehicle information and provide you with further instructions.

Please be sure to include the following information in your e-mail.

E-mail Title:

1. Model Year (e.g. 2019)
2. Model Name (e.g. Accord)
3. Issue (e.g. Rear Brake Noise)
4. VIN

E-Mail Body:

1. Dealer Number
2. Your Name
3. Best Phone Number to be Reached
4. Current Mileage

Thank you.