| On-car analysis list from June 17th, 2020<br>please contact VW Helpline before attempting repair |   |       |                        |              |                        |   |
|--|---|-------|------------------------|--------------|------------------------|---|
|  | Models  | MY    | Engine                 | Transmission | Торіс                  | Customer Complaint  |
| Powertrain   | Jetta   | 19-20 | 1.4T<br>(DGXA / DJXA)  | All          | MIL-on P0496           | Customer states MIL-on<br>(Must have P0496 in the ECM)  |
|  | Tiguan  | 20    | 2.0T<br>(DGUA)         | All          | MIL-on P2440           | Customer states MIL-on<br>(Must have P2440 in the ECM)<br>(Customer owned, untouched vehicles)  |
|  | Jetta   | 19-20 | 1.4T<br>(DGXA / DJXA)  | All          | MIL-on U0284           | Customer states MIL-on<br>(Must have U0284 in the ECM)<br>(untouched vehicles)  |
|  | Atlas   | 18-21 | 3.6<br>(CDVC)          | All          | MIL-on Multiple Faults | Customer states MIL-on<br>(Must have at least one or more P02CC, P02CE, P02D0, P02D2, P02D4,<br>and P02D6 P02D7 in the ECM)<br>(untouched vehicles)                                     |
|  | Jetta, Golf,<br>SportWagen  | 19-20 | 1.4T<br>(DGXA / DJXA)  | All          | Engine Oil Leak        | Customer states engine oil leak<br>(leak must be from upper or lower engine oil pan)<br>(untouched vehicles)  |
|  | Tiguan  | 20    | 2.0T<br>(DGUA)         | All          | MIL-on P0442           | Customer states MIL-on<br>(Must have P0442 in the ECM)  |
|  | Jetta GLI, Golf GTI,<br>Tiguan  | 19    | 2.0T<br>(DKFA, DGUA)   | All          | HPFP Bolt              | Customer states MIL-on, HPFP mounting bolts loose/broken<br>(HPFP bolts must be loose/broken)   |
| Electrical   | Passat  | 19-20 | All                    | All          | No Terminal 15         | Customer states "No Crank/No Start"<br>(untouched vehicles)   |
| Body   | Jetta   | 19    | All                    | All          | Headlights cracked     | Customer states both headlights are cracked<br>(untouched vehicles)<br>(CANNOT have outside influence)  |
| Other  | Jetta, Jetta<br>Wagon, Jetta<br>SportWagen, Golf,<br>Golf Wagon,<br>Beetle, Beetle<br>Convertible | 09-14 | 2.0 TDI<br>(CJAA/CBEA) | All          | TB Data P0401          | Customer states MIL-on<br>(Must have P0401 in the ECM)<br>(Must be performing TB 01-18-13 / 2034898)<br>(concern group TDI Emissions)<br>(Fill out attachment in VTA: Gen I-TDI Survey) |