

A couple days ago we tried to open the pop-top and the driver's side rear corner wouldn't go up all the way (the side door was open to avoid any air pressure issues), which also prevents the top from staying up. We're guessing one of the rear struts has failed and isn't pushing up that back corner.

How should we proceed to get serviced? Thanks for your suggestions and information.

We apologize about this. Can you please send us a picture of what it looks like? We can work with Non-PW dealerships but if they are not familiar with the coach, that may be a problem especially with your concern. If it's just the strut, that can easily be replaced and we can send it to you.