

Subject		Market
Creaking Noise When Turning Steering Wheel		USA
Service Category	Section	
Suspension	Front Suspension	
Applicability		
2020 ES350, ES300H		

APPLICABLE VEHICLES

2020	ES300H	2020	ES350
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CONDITION

Some 2020 model year ES350 and ES300H may exhibit a creaking noise from front strut area when turning steering wheel or while driving during turns.

- 1) Vehicles under 5,000 miles
- 2) Refer to the attached video as an example of the noise



RIMG1638.wmv

RECOMMENDATIONS

After noise is confirmed from front strut area stop and do not attempt any repairs.

Please contact TAS for further instruction.

If it is a Sunday or holiday, continue with diagnosis and repair, save all parts and details (including pictures), and contact TAS at the next available opportunity.

LINK REFERENCES

This Tech Tip does not contain any link references