



Mercedes-Benz

Campaign No. 2020040012, May 2020

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model 907 (Sprinter), Model Year 2019
Speed Limitation Label**

Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz and Freightliner vans, has determined that on certain Sprinter vehicles from platform 907 (VS30), the spare wheel label lists the maximum speed with a metric speed of 55 kilometers per hour (kph) when it should indicate a maximum speed of 34 miles per hour (mph). As a result, the driver could misinterpret the metric speed listed on the spare wheel as indicating miles per hour and operate the vehicle with the spare wheel at higher speeds than the tire can withstand, potentially increasing the risk of a crash. There is no issue with the performance of the tire itself. An authorized Mercedes-Benz or Freightliner Sprinter dealer will remove the label with the maximum metric speed specification and replace it with the label with the correct maximum speed information indicated in miles per hour.

Prior to performing this Recall Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately **289** vehicles are involved.

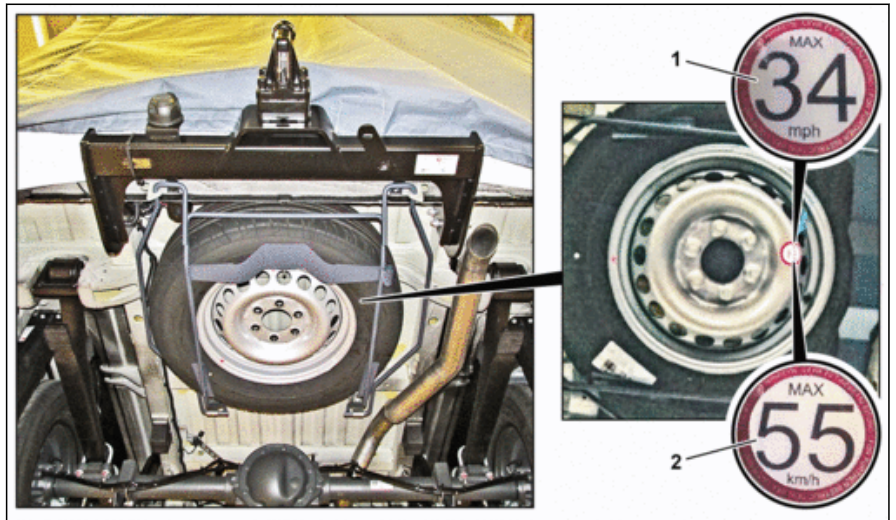
Order No. V-RC-2020040012

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

Operation no. of the operation texts or standard texts and flat rates









	Op. no.	Operation text	Time	Damage Code
	02 1769	Operations: Replace information label on spare wheel	0.3 h	58 917 60 7

- 1 *Information label (MAX 34 mph)*
- 2 *Information label (MAX 55 km/h)*



D40.00-A000-75

⚠ Danger	Risk of death caused by vehicle slipping or toppling off of the lifting platform.	Align vehicle between vehicle lift columns and position the four support plates at the vehicle lift support points specified by the vehicle manufacturer.	AS00.00-Z-0010-01A
Topical note	Information on tires / rims		AH40.10-P-9411-01A
Topical note	General information on rim / tire conversions		AH40.10-P-1050-01A

	Check		
1	Check, whether the vehicle is affected by the measure.	 Only the entry in the "Extended VEGA Application" (EVA) system in the "Current" tab is decisive for authorized Mercedes-Benz service partners. An additional test of the affected vehicles in the workshop information system (WIS) or vehicle list is thereby not necessary.	
2 Topical note 	Raise vehicle. Special instructions for lifting and supporting vehicle		AH00.60-N-0100-01TS AR00.60-D-1000-04TS
	Replace		
3 	Replace information label (2). 000 588 00 84 00 Heat gun	 Bonding surface must be absolutely free of dust and grease. Otherwise, a sufficient degree of adhesion cannot be assured.  To do so, remove information label (2) (MAX 55 km/h) and stick information label (1) (MAX 34 mph) onto spare wheel.  Remove information label (2) using a suitable tool (e.g. heat gun) and remove any adhesive residue with a suitable cleaning agent. Stick new information label (2) onto same position.	WS54.00-P-0049B
4 	Lower vehicle.		AR00.60-D-1000-04TS

Parts ordering note

Part no.	Designation	Quantity
A 906 584 50 12	Speed limit information label	1