



Service Bulletin

Bulletin No.: 20-NA-010

Date: May, 2020

TECHNICAL

Subject: Ticking/Tapping Noise Coming From the Front of Vehicle Near the Engine Cooling Fan Area

| Brand: | Model: | Model Year: | | VIN: | | Engine: | Transmission: |
|-----------|---------------------|-------------|------|------|----|---------|---------------|
| | | from | to | from | to | | |
| Chevrolet | Silverado | 2017 | 2018 | | | L5P | |
| | Silverado 2500/3500 | 2019 | 2019 | | | | |
| GMC | Sierra | 2017 | 2018 | | | | |
| | Sierra 2500/3500 | 2019 | 2019 | | | | |

| | |
|-----------------------------------|--|
| Involved Region or Country | North America, Middle East, Israel, Chile and Thailand |
| Condition | Some customers may comment that a tapping or ticking noise can be heard coming from the front of vehicle near the engine cooling fan area. |

| | |
|--------------|---|
| Cause |  <p style="text-align: right; font-size: small;">5485011</p> <p>This condition may be caused by the engine fan blade contacting 1 or more of the 4 mounting tabs of the engine cooling fan shroud.</p> |
|--------------|---|

| | |
|-------------------|--|
| Correction | If contact between the fan blade and shroud is observed, replace the Fan Blade. – Do not modify the fan blade or shroud and do not replace the Engine Cooling Fan Shroud. A new Fan blade service part has been released to correct this contact condition. |
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Service Procedure

Refer to *Fan Blade Replacement (L5P)* in SI

Parts Information

No parts are required for this repair.

| Causal Part | Description | Part Number | Qty |
|-------------|-------------|-------------|-----|
| X | BLADE, FAN | 84890705 | 1 |

Warranty Information

For vehicles repaired under warranty, use:

| Labor Operation | Description | Labor Time |
|-----------------|-----------------------|---|
| 4032150 | Fan Blade Replacement | Use the Published Labor Operations Time |

| | |
|-----------------|-----------------------|
| Version | 1 |
| Modified | Released May 20, 2020 |

