



Service Bulletin

Bulletin No.: 19-NA-243

Date: June, 2020

TECHNICAL

Subject: Power Door Locks, Keyless Entry, Power Windows and Power Mirror Inoperative, Power Seats, Power Telescope Steering Column Inoperative and/or Moving On it's Own, Side Object Detection Inoperative and/or Unwanted Activation, Multiple DTCs Set

This bulletin replaces PIT5608C. Please discard PIT5608C.

Brand:	Model:	Model Year:		Breakpoint:		Engine:	Transmission:
		from	to	from	to		
Buick	Enclave	2018	2019	SOP	July 25, 2018	-	-
Cadillac	XT5	2017			February 15, 2019		
		XT6	2020	2020	-		
Chevrolet	Blazer	2019	2020	-	-		
	Equinox	2018	2018	SOP	August 21, 2017		
	Traverse	2018	2019		July 25, 2018		
GMC	Acadia	2017			February 15, 2019		
		Terrain	2018	2018	August 21, 2017		
Holden	Equinox	2018					

Involved Region or Country	United States, Canada, Mexico, Europe, Uzbekistan, Russia, Middle East, Israel, Palestine, Argentina (Mercosur), Brazil (Mercosur), Chile (West), Colombia (West), Ecuador (West), Paraguay (West), Peru (West), Uruguay (West), Japan, South Korea, Australia/New Zealand, Egypt, Africa
Condition	Some customers may comment on one or more of the following conditions: <ul style="list-style-type: none"> • Power door locks inoperative • Keyless entry inoperative • Power windows and power mirror inoperative • Power seats inoperative and/or moving on it's own • Power telescope steering column inoperative and/or moving on it's own • Side object detection inoperative and/or unwanted activation Technicians may find multiple DTC's set.
Cause	This condition may be caused by one of the following: <ul style="list-style-type: none"> • Water leaking past the body plug(s) located in the "A" hinge pillar above door harness to body connectors X500 and/or X600 causing corrosion in the connector. • The body plugs are missing.

Correction



5429978



5430003

Replace the body plugs with the revised part and repair the wiring as necessary. For repairing the wiring refer to *Wire to Wire Repair in SI*, also inspect connector X200 and X201 if water is found in connector X500 and/or X600.

Note: The Equinox/Terrain only require 2 plugs (one plug for each side above X500 and X600) while all other vehicles require 4 plugs (two plugs for each side above X500 and X600).

Note: If the body plugs are not found to be the issue on the Acadia and XT5, refer to bulletin 19-NA-167.

Parts Information

Causal Part	Description	Part Number	Qty
X	PLUG, BODY SI OTR PNL HOLE	25883487	2 - (Equinox/ Terrain) 4 - (Enclave, XT5, XT6, Blazer, Traverse, Acadia)

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
1481248*	Replacing Body Side Outer Panel Plugs	0.2 hrs.
5430902	Wire-to-Wire Repair	Use Published Labor Operation Time

*This is a unique Labor Operation for Bulletin use only.

Version	2
Modified	Released March 24, 2019 Revised May 28, 2020 – To add XT6 and Blazer including updating information in the Cause, Correction and Parts sections.

