



Service Bulletin

Bulletin No.: 19-NA-200

Date: June, 2020

TECHNICAL

Subject: Start/Stop Inoperative, Malfunction Indicator Lamp (MIL) Illuminated - DTC P2797 Set

This bulletin replaces PIP5672. Please discard PIP5672.

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Malibu	2019	2020	—	—	—	VT40 Automatic (RPO MRG)
	Trailblazer (VIN M)	2021	2021				

Involved Region or Country	North America, Israel, GM Korea Company
Condition	<p>Some customers may comment on one or more of the following conditions:</p> <ul style="list-style-type: none"> • Start/Stop inoperative • MIL illuminated <p>Some technicians may find DTC P2797 (Auxiliary Transmission Fluid Pump Performance) set in the Transmission Control Module (TCM).</p>
Cause	This condition may be caused by an internal failure in the auxiliary fluid pump.
Correction	<p>Note: Inspect the auxiliary pump harness for a backed out/loose fitting terminal on both ends of the harness and repair/replace as necessary.</p> <p>Replace the auxiliary transmission pump. Refer to <i>Automatic Transmission Fluid Pump Removal and Installation</i> in SI.</p> <p>Important: To remove the pump assembly, grasp the turbine shaft and remove the forward clutch and pump assembly as one piece. Keep the clutch assembly inserted in the pump. This will protect the shaft seals and they will not need to be replaced.</p> <p>⇒ Refer to <i>Transmission Fluid Pump Disassemble</i> for instructions on replacing the auxiliary pump.</p>

Parts Information

Causal Part	Description	Part Number	Qty
X	PUMP, A/TRNS AUX FLUID	24299204 (in Korea, 24297279)	1
N/A	FLUID, A/TRNS	19355873 (in Canada, 19355874) (in Korea, 93747663)	4

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
8463470	Transmission Fluid Pump Replacement	Use Published Labor Operation Time

Version	3
Modified	Released November 14, 2019 April 6, 2020 – Added a Note to the Correction section. May 29, 2020 – Added Trailblazer to the Model section, Korea to the Involved Region or Country section and Korean part numbers to the Parts Information table.

