



Technical Service Bulletin

Technical Service Bulletin: TSB200109	Released Date: 11-May-2020
2020 [REDACTED] Chassis with Transmission Shifting Issues: Incorrect Transmission Calibration	

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Warranty Statement

The information in this document has no effect on present warranty coverage or repair practices, nor does it authorize TRP or Campaign actions.

Information Only - OEM Related Matter Not Covered By Cummins® - Contact Appropriate OEM Dealer or OEM Representative For Additional Information

Contents

Product Affected

Engine:

- X15 CM2450 124B Efficiency and Productivity

Original Equipment Manufacturer (OEM):

- [REDACTED]

Transmission Type:

- Endurant
- Eaton UltraShift® Plus

Other:

- Applies **only** to vehicles marked in the [REDACTED] Service PortalSM with FSC 20104.

Issue

Symptom:

- In some applications, the driver may experience shifting complaints (slow shifts, high shift points, or lack of skip shifting).
- There are no fault codes being set or major functionality issues.
- This issue may affect performance, fuel economy, and drivability.

Root Cause:

- The transmission control module was programmed incorrectly.

Resolution

Reference [REDACTED] Field Service Campaign Document – 20104 for further instructions.

Document History

Date	Details
2020-5-11	Module Created

Last Modified: 11-May-2020
