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GROUP: 08 - Electrical

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This bulletin supersedes Service Bulletin 08-037-19 REV. B, July 24, 2019, which should be removed from your files. All revisions are highlighted with **asterisks**** and include additional Cautions, Note and text.**

SUBJECT:

Rear Window Defroster Inoperable

OVERVIEW:

This bulletin involves inspecting and possibly repairing the terminal of the rear defroster circuit.

MODELS:

2017 - 2018	(JK)	Jeep Wrangler
2018 - Current	(JL)	Jeep Wrangler

NOTE: This bulletin applies to vehicles within the following markets/countries: North America, APAC, EMEA and LATAM.

NOTE: This bulletin applies to vehicles equipped with a Rear Window Defroster (Sales Code GFA).

SYMPTOM/CONDITION:

Customers may comment on one or more of the following:

- Rear window defroster is inoperable.
- Wire(s) hanging from the defroster back glass.

DISCUSSION:

CAUTION! **A new Mopar P/N 68428688AA Tab is required for this repair. Failure to use a new tab may result in an incomplete repair.******

For these vehicles it is ****required**** to use a Frost Fighter 2000 Defroster Repair Kit (Fig. 1) and a ****new**** Mopar P/N 68428688AA Tab.

NOTE: FCA U.S. has not determined any other product meets its specifications for electrical tab retention to glass.



Fig. 1
Frost Fighter 2000 Defroster Repair Kit

CAUTION! ****Inspect the existing surface of the defroster glass where the defroster tab was attached, to ensure the defroster conductive material is still in place and glass is not exposed. If existing rear defroster material is torn away from the defroster tab attachment position and glass is exposed, the backlite must be replaced.**

Refer to the detailed service procedures available in DealerConnect> Service Library under: Service Info>23 - Body/Stationary Glass/Backlite/Removal and Installation.

NOTE: If this is the second time the rear defroster tab is being replaced on the same side, the backlite must be replaced. Do not replace a rear defroster tab more than one time.**

To repair the rear defroster, refer to the detailed service procedures available in DealerConnect> Service Library under: Service Info> 08 - Electrical/8G - Heated/Cooled Systems/Heated Glass/Grid, Defogger/Standard Procedure> grid line and terminal repair.

PART REIMBURSEMENT DETAIL:

Part No:	Description
NPN	Frost Fighter 2000 Defroster Repair Kit

NOTE: This part number is for reimbursement only and will need to be claimed for 1/2 the value of Frost Fighter 2000 defroster repair kit or it will be rejected.

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