

STAR ONLINE PUBLICATION

Case Number: S2008000078

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Symptom/Vehicle Issue: Start Stop Inoperative After A Recent Vehicle Service

Customer Complaint/ Technician Observation: Vehicle has had recent service that may have included a replacement ECM and or flash to the ECM. DTC U0102 is currently active in the ECM and cannot be identified in service diagnostics.

Repair procedure: Vehicle is a RWD (Rear Wheel Drive) vehicle and is setting DTC, U0102- Lost Communication With Transfer Case Control Module/ AWD - active. This DTC may set if the incorrect software has been entered or module swap reflecting the vehicle is an AWD (All Wheel Drive) vehicle.

Replace or update the ECM with the RWD software to complete.

Verification of the software installed.

DTC SUMMARY

ECU	DTC CODE	DTC DESCRIPTION	STATUS
ECM	U0102-00		Active

ENVIRONMENTAL DATA SUMMARY

ECM|U0102-00|ACTIVE|

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found