

## STAR ONLINE PUBLICATION

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**Case Number:** S2023000030

**Release Date:** 05/29/2020

**Symptom/Vehicle Issue:** Squeak Noise Opening Or Closing Front Door

**Discussion:** Noise isolated to the upper area of front door near door hinge.

**Repair Procedure:** When performing the noise analysis, open and close the door and observe whether the front door is rubbing against the fender to hinge pillar silencer. See Figure 1.



**Figure 1**

If the door is rubbing against the silencer, then move the silencer into position behind the fender edge as shown in Figure 2. ***Do not*** replace the door hinge.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found**

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**Figure 2**

Once the silencer has been repositioned, open and close the door to confirm that the squeaking noise is no longer present. There should be a gap between the silencer and door as shown in figure 3.



**Figure 3**

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