

## STAR ONLINE PUBLICATION

**Case Number:** S2008000071

**Release Date:** 05/16/2020

**Symptom/Vehicle Issue:** Mirror Blind Spot Indicators Stay Illuminated

**Customer complaint/ technician observation:** Owner complains that blind spot mirror indicators stay on without the presence of an object. Technician observed one or both blind spot lamps that are on continuously. Cluster message blind spot temporarily unavailable may be displayed, modules have no DTC's.

**Repair Procedure:** Concern appeared after a recent vehicle service, body repair. If both lamps are on or one lamp is on all the time, inspect the blind spot sensor (s) mounting; inner rear fascia location to ensure the sensor (s) are mounted with the correct side facing outward Fig 1, 2.



Fig 1

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found**

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Validate the blind spot sensor orientation is installed facing the correct direction; the sensors beveled side should be facing outward towards the fascia (outer vehicle); the label should not be visible when installed correctly. Curved Face of the sensor should NOT be facing the chassis.



Fig 2

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