

STAR ONLINE PUBLICATION

Case Number: S2008000070

Release Date: 05/15/2020

Symptom/Vehicle Issue: Heated Seats, Heated Steering Wheel And Ventilated Seats Inoperative

Customer complaint/ technician observation: Owner complains the above systems are inoperative, heated, vented seats and the heating steering wheel. Technician observed the same.

Repair Procedure: Inspect the PDC fuse 98/PDC for an open, isolate the driver seat by disconnecting the driver seat I334A connector, 16-way blue connector. Check ignition power from fuse 98 up to pin 9 PK/YL to isolate any seat concerns with seat disconnected. For suspect seat concerns, inspect the seat harness routing at the driver seat as shown, reposition and isolate at suspect locations Fig 1, 2, 3.



Fig 1

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found

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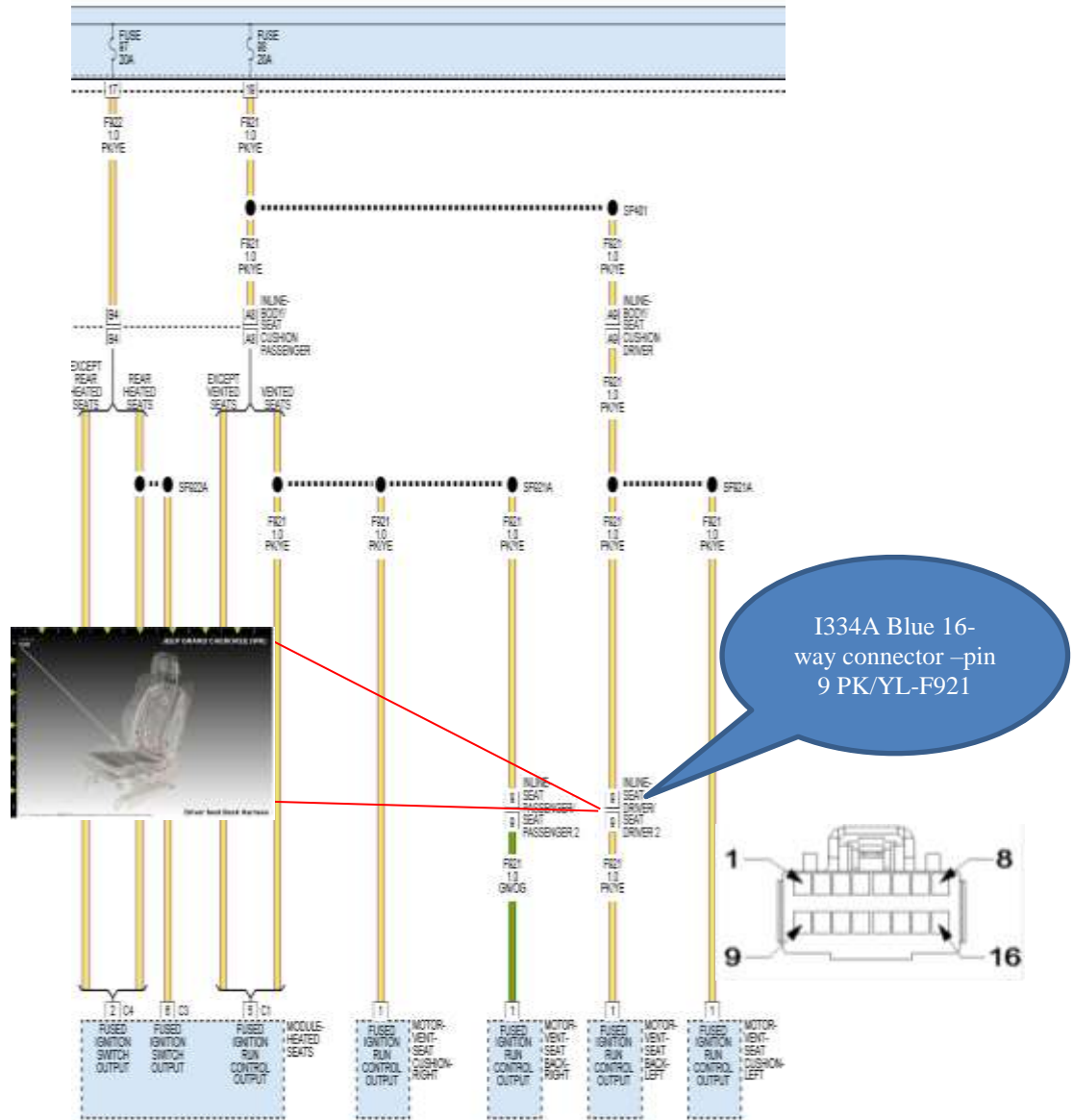
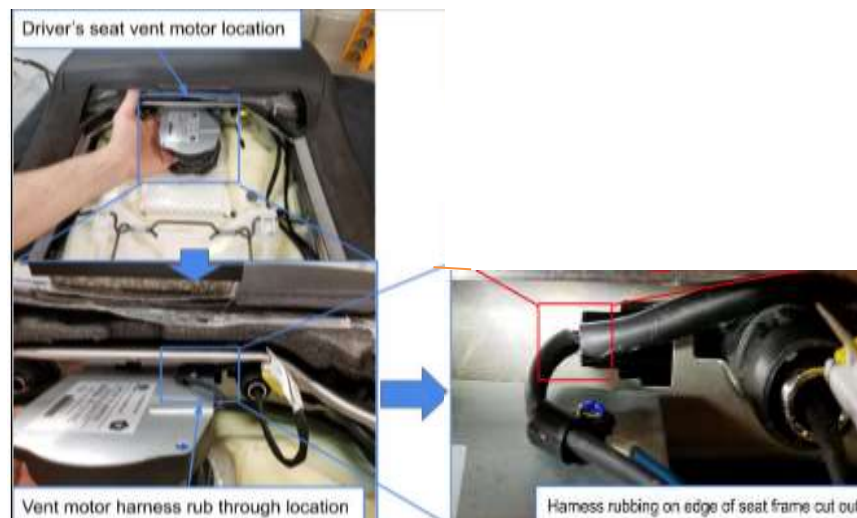
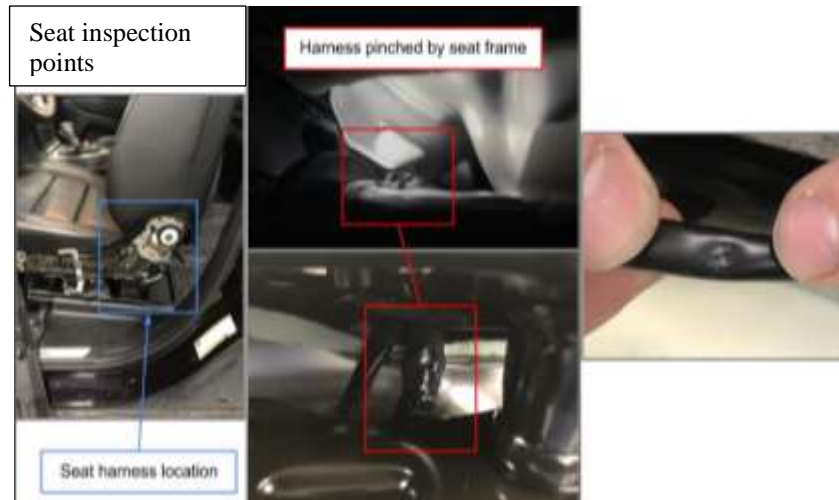


Fig 2

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Fig 3

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