

STAR ONLINE PUBLICATION

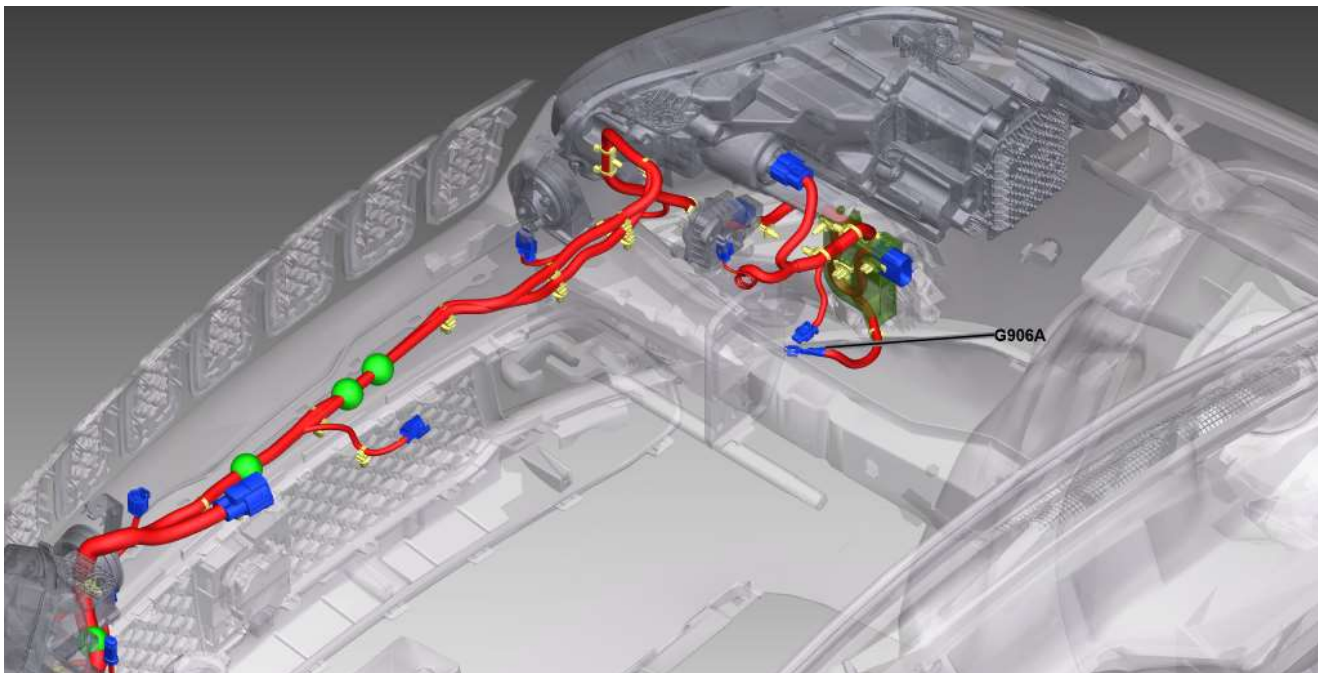
Case Number: S2008000068

Release Date: 5/13/2020

Symptom/Vehicle Issue: Intermittently The Stop/Start (ESS) System Is Inoperative

Discussion: A loose G906A ground may cause the Stop/Start (ESS) system to intermittently become inoperative.

Diagnosis: Inspect the G906A ground located in the engine bay on the passenger front frame horn. Physically inspect for a loose connection and potential corrosion at the ground location.



This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found



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Repair: Clean and tighten the ground to secure the connection.

Verification: Test drive the vehicle confirming the Stop/Start (ESS) system is operating normally.

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