

STAR ONLINE PUBLICATION

Case Number: S2008000067

Release Date: 05/09/2020

Symptom/Vehicle Issue: MIL Lamp On, No Start

Customer complaint/ technician observation: The customer complains the Malfunction Indicator Warning Light (MIL) lamp is on and may complain of a vehicle not starting. Technician observed the vehicle setting both, DTC's **P062A-FUEL PUMP CONTROL PERFORMANCE, U0109-LOST COMMUNICATION WITH FUEL PUMP CONTROL MODULE.**

Repair Procedure: If other FPCM (Fuel Pump Control Module) DTCs are present along with the P062A they should always be diagnosed first. Inspect and secure connector i191A. Disconnect clean if needed and ensure the connector is fully seating Fig 1, 2, 3, 4.

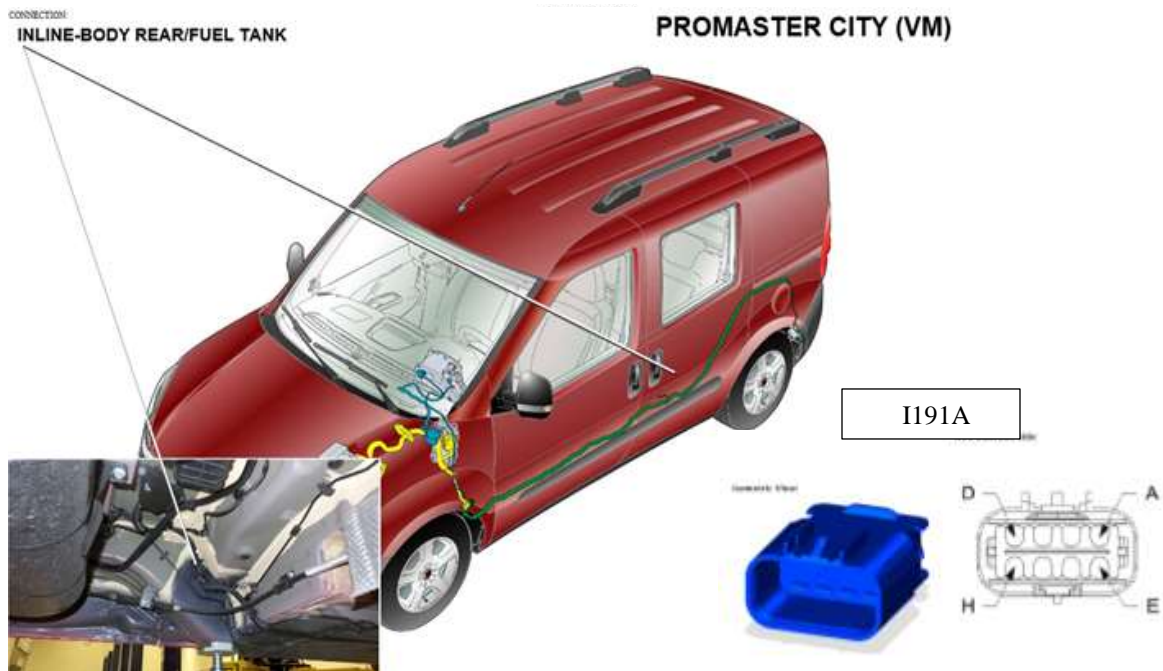


Fig 1

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found

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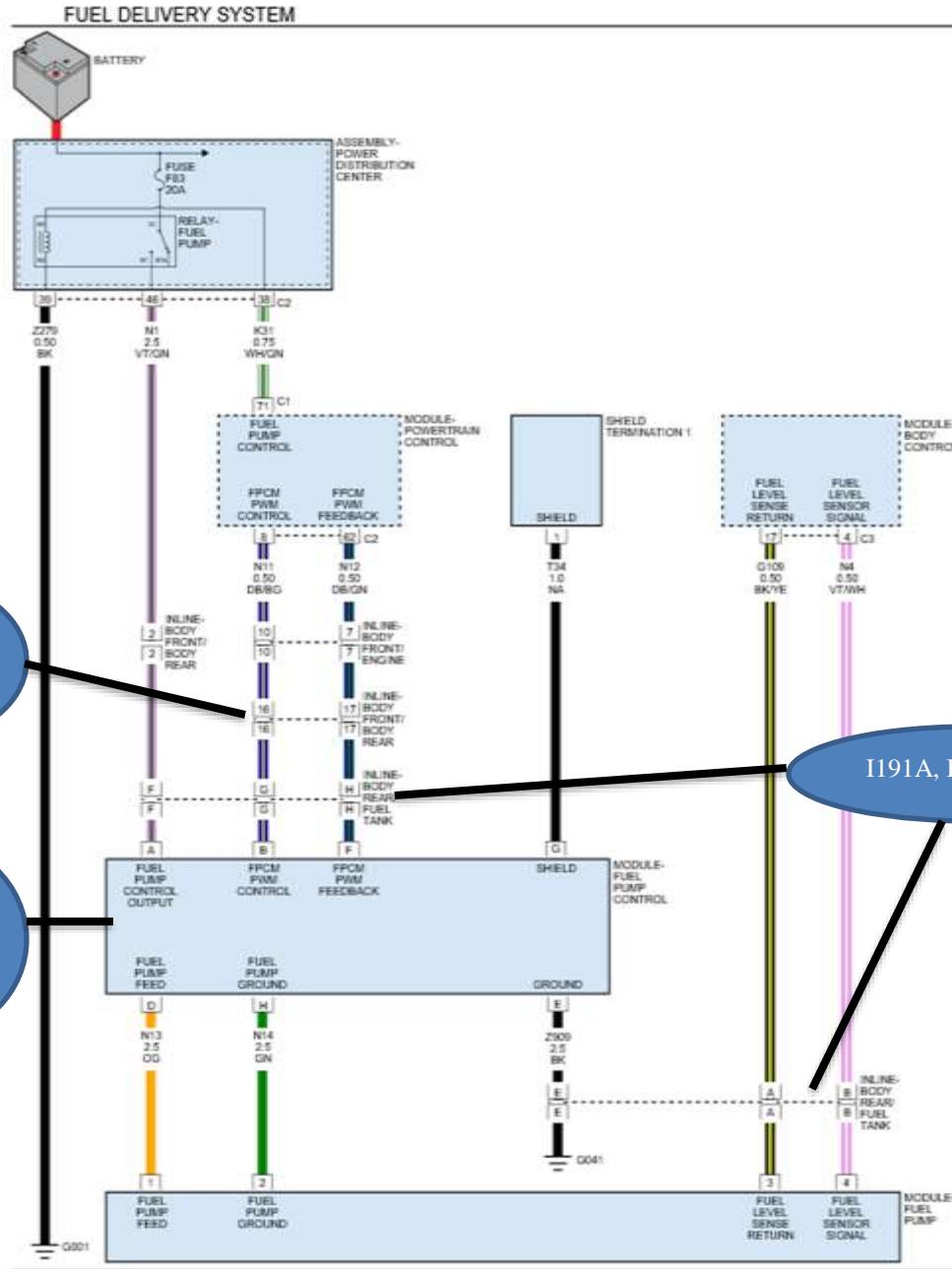


Fig 2

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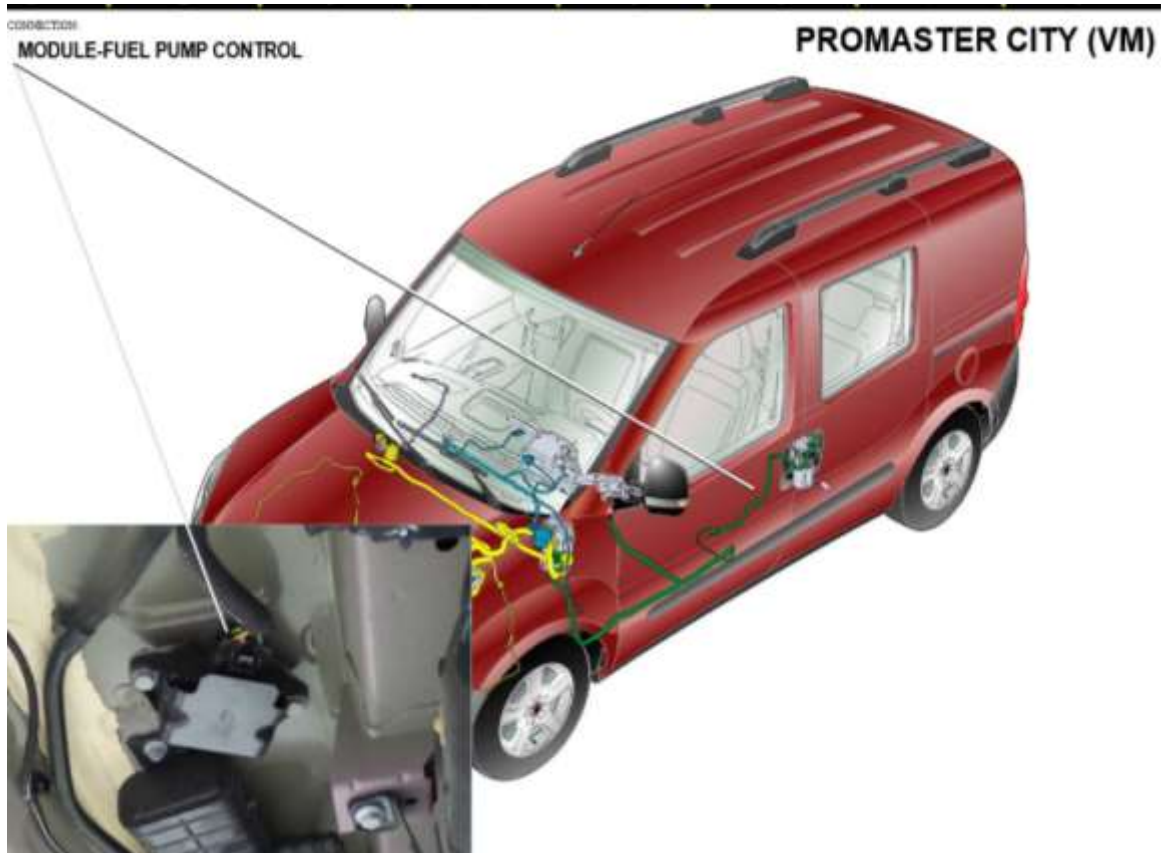


Fig 3, FPCM – Fuel Pump Control Module

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Fig 4, I008B connector location/20-way black

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